

2014/2015 Budget

HERTSMERE BOROUGH COUNCIL



GENERAL FUND BUDGET SUMMARY 2014/15

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
1,596,459	PLANNING & BUILDING CONTROL	1,580,670	1,589,200
1,365,278	HOUSING SERVICES	1,431,870	1,384,550
1,095,510	ENVIRONMENTAL HEALTH	1,168,950	1,127,420
5,410,891	STREET SCENE SERVICES	5,561,770	5,452,130
275,065	ENGINEERING SERVICES	320,030	315,610
377,621	ASSET MANAGEMENT	301,130	179,700
2,489,732	PARTNERSHIPS & COMMUNITY ENGAGEMENT	2,582,150	2,563,730
723,368	FINANCE & BUSINESS SERVICES	758,940	795,360
1,977,509	LEGAL & DEMOCRATIC SERVICES	2,045,150	2,009,700
756,594	HUMAN RESOURCES & CUSTOMER SERVICES	942,770	910,410
713,986	CORPORATE MANAGEMENT	721,670	784,360
112,612	AUDIT & ASSURANCE	106,000	106,000
50,000	PAY STRATEGY	50,000	50,000
50,000	STRATEGIC TRAINING	30,000	30,000
75,000	CENTRAL CONTINGENCY	321,280	321,280
152,769	AUDIT FEES, BANK CHARGES NOT RECHARGED	183,430	183,430
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17,222,394	GROSS REQUIREMENT	18,105,810	17,802,880
516,000	YEAR END ADJUSTMENTS	0	0
81,820	LESS :- TRANSFER FROM RESERVES	37,000	37,000
5,336,120	DEPRECIATION	5,545,660	5,470,910
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12,320,454	TOTAL NET REQUIREMENT BEFORE GOVERNMENT GRANTS	12,523,150	12,294,970
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5,190,651	RSG	2,972,000	2,119,240
272,169	NNDR GRANT UTILISED	1,977,320	2,021,742
0	TRANSFER TO BUSINESS RATE EQUALISATION ACCT	(229,200)	0
329,040	COUNCIL TAX FREEZE GRANT	164,000	163,908
0	COUNCIL TAX FREEZE GRANT 14/15-15/16	0	65,265
0	COUNCIL TAX FREEZE GRANT 13/14-14/15-15-16	66,320	65,265
0	NEW HOMES BONUS	940,130	1,148,380
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5,791,860	TOTAL OF GOVERNMENT GRANTS	5,890,570	5,583,800
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6,632,580	COUNCIL TAX REQUIREMENT	6,632,580	6,711,170
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PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
723,790	PLANNING POLICY	729,280	714,150
722,545	DEVELOPMENT CONTROL	711,250	744,540
150,124	BUILDING CONTROL	140,140	130,510
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1,596,459	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	1,580,670	1,589,200
114,840	LESS DEPRECIATION	114,840	114,840
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1,481,619	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	1,465,830	1,474,360
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PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>PLANNING POLICY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
372,772	EMPLOYEES' EXPENSES	364,890	415,670
785	TRANSPORT RELATED EXPENSES	1,100	1,100
32,276	SUPPLIES AND SERVICES	37,730	37,730
20,000	COMMUNITY SHOPPER	21,220	21,220
36,635	AGENCY & CONTRACTED SERVICES	36,000	0
50,000	LOCAL DEVELOPMENT SCHEME	50,000	50,000
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512,468	TOTAL DIRECT COSTS	510,940	525,720
13,831	PUBLICATION SALES INCOME	24,500	24,500
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13,831	TOTAL INCOME	24,500	24,500
498,637	NET DIRECT COSTS	486,440	501,220
28,863	ADD OFFICE ACCOMMODATION	35,740	33,760
191,716	ADD SUPPORT SERVICES	208,310	191,820
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719,216	TOTAL COSTS	730,490	726,800
102,266	LESS RECHARGED TO SERVICES :	108,050	119,490
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616,950	TOTAL SERVICE COSTS	622,440	607,310
106,840	ADD DEPRECIATION	106,840	106,840
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723,790	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	729,280	714,150
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PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>DEVELOPMENT MANAGEMENT</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
900,007	EMPLOYEES' EXPENSES	799,130	838,570
2,538	TRANSPORT RELATED EXPENSES	4,250	4,250
140,408	SUPPLIES AND SERVICES	118,990	118,990
10,450	AGENCY & CONTRACTED SERVICES	22,500	22,500
0			
<u>1,053,403</u>	TOTAL DIRECT COSTS	<u>944,870</u>	<u>984,310</u>
472,687	LESS PLANNING APPLICATION FEE INCOME	437,700	457,700
57,985	LESS OTHER INCOME	45,200	65,200
<u>530,672</u>	TOTAL INCOME	<u>482,900</u>	<u>522,900</u>
522,731	NET DIRECT COSTS	461,970	461,410
99,190	ADD OFFICE ACCOMMODATION	121,150	107,850
<u>222,433</u>	ADD SUPPORT SERVICES	<u>244,000</u>	<u>245,520</u>
844,354	TOTAL COSTS	827,120	814,780
<u>129,809</u>	LESS RECHARGED TO SERVICES :	<u>123,870</u>	<u>78,240</u>
714,545	TOTAL SERVICE COSTS	703,250	736,540
8,000	ADD DEPRECIATION	8,000	8,000
<u>722,545</u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u>711,250</u>	<u>744,540</u>

PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>BUILDING CONTROL</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
354,946	EMPLOYEES' EXPENSES	367,870	360,730
12,317	TRANSPORT RELATED EXPENSES	13,000	13,000
32,330	SUPPLIES AND SERVICES	32,490	32,490
10,172	BAD DEBT PROVISION	0	0
1,144	AGENCY & CONTRACTED SERVICES	3,500	3,500
<hr/> 410,909	TOTAL DIRECT COSTS	<hr/> 416,860	<hr/> 409,720
353,346	LESS INCOME	369,300	369,300
<hr/> 57,563	NET DIRECT COSTS	<hr/> 47,560	<hr/> 40,420
18,636	ADD OFFICE ACCOMMODATION	22,350	21,300
106,418	ADD SUPPORT SERVICES	103,380	100,000
<hr/> 182,618	TOTAL COSTS	<hr/> 173,290	<hr/> 161,720
	<u>LESS RECHARGED TO SERVICES :</u>		
32,494	DEVELOPMENT MANAGEMENT	11,380	10,700
	DEMOCRATIC COSTS	11,700	10,160
	LAND CHARGES	10,070	10,350
<hr/> 32,494	TOTAL RECHARGED TO SERVICES	<hr/> 33,150	<hr/> 31,210
<hr/> 150,124	TOTAL SERVICE COST	<hr/> 140,140	<hr/> 130,510

HOUSING SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
1,040,158	HOUSING SERVICES	1,106,750	1,059,430
325,120	PRIVATE SECTOR HOUSING GRANTS	325,120	325,120
1,365,278	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	1,431,870	1,384,550
1,365,278	TOTAL SERVICE COSTS	1,431,870	1,384,550
325,120	LESS DEPRECIATION	325,120	325,120
1,040,158	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	1,106,750	1,059,430

HOUSING SERVICES

2012/13 ACTUAL	<u>HOUSING SERVICES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
545,407	EMPLOYEES' EXPENSES	555,060	541,890
2,960	TRANSPORT RELATED EXPENSES	4,500	4,500
41,603	SUPPLIES AND SERVICES	41,580	61,580
989,588	HOMELESSNESS COSTS	960,000	900,000
24,040	NEW HOUSING INITIATIVES	25,000	25,000
19,783	CHOICE BASED LETTINGS (CBL)	20,000	20,000
76,229	BAD DEBT PROVISION	0	0
1,699,610	TOTAL DIRECT COSTS	1,606,140	1,552,970
620,039	LESS HOMELESSNESS INCOME	624,000	630,000
100,000	LESS FUNDING FROM NEW HOMES BONUS	0	0
75,000	LESS CONTINGENCY FUNDING	0	0
61,150	LESS NEW HOUSING INITIATIVES CONTR'	59,030	75,350
843,421	NET DIRECT COSTS	923,110	847,620
43,403	ADD OFFICE ACCOMMODATION	51,680	47,500
153,334	ADD SUPPORT SERVICES	142,070	174,600
196,737		193,750	222,100
0	LESS RECHARGED TO SERVICES :	10,110	10,290
1,040,158	TOTAL SERVICE COSTS	1,106,750	1,059,430

HOUSING SERVICES

2012/13 ACTUAL	<u>PRIVATE SECTOR HOUSING GRANTS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
199,783	DISABLED FACILITIES GRANT	373,000	373,000
0	LESS INVESTMENT INCOME	(140,000)	(140,000)
<u>(199,783)</u>	LESS FUNDING FROM DCLG	<u>(233,000)</u>	<u>(233,000)</u>
0	NET COSTS	0	0
<u>325,120</u>	ADD DEPRECIATION	<u>325,120</u>	<u>325,120</u>
<u><u>325,120</u></u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u><u>325,120</u></u>	<u><u>325,120</u></u>

ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
878,106	MISCELLANEOUS SERVICES	929,870	897,830
135,970	PUBLIC CONVENIENCES	139,520	129,530
81,434	EMERGENCY PLANNING	99,560	100,060
1,095,510	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	1,168,950	1,127,420
108,060	LESS DEPRECIATION	108,060	108,060
987,450	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	1,060,890	1,019,360

ENVIRONMENTAL HEALTH

2012/13 ACTUAL	<u>MISCELLANEOUS SERVICES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
752,734	EMPLOYEES EXPENSES	762,630	744,720
17,544	MISC. PUBLIC HEALTH & LICENSING	19,000	19,000
20,152	HEALTH ACTS - DOG CONTROL	21,500	21,500
14,162	POLLUTION	18,000	18,000
36,493	FOOD SAFETY	38,000	38,000
7,980	CONTAMINATED LAND	8,000	8,000
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849,065	TOTAL DIRECT COSTS	867,130	849,220
	LESS INCOME:		
271,190	MISC. PUBLIC HEALTH & LICENSING	277,500	287,500
3,090	HEALTH ACTS - DOG CONTROL	2,000	2,000
8,061	POLLUTION	5,000	5,000
9,428	FOOD SAFETY	10,000	10,000
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291,769	TOTAL INCOME	294,500	304,500
557,296	NET DIRECT COSTS	572,630	544,720
320,810	ADD SUPPORT SERVICES	357,240	353,110
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878,106	TOTAL SERVICE COST	929,870	897,830
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ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>PUBLIC CONVENIENCES</u>	£	£
5,266	EMPLOYEES EXPENSES	5,110	5,190
9,574	PREMISES RELATED EXPENSES	9,490	0
8,200	SUPPLIES AND SERVICES	14,000	14,000
23,040	TOTAL DIRECT COSTS	28,600	19,190
4,870	ADD SUPPORT SERVICES	2,860	2,280
27,910	TOTAL SERVICE COSTS	31,460	21,470
108,060	ADD DEPRECIATION	108,060	108,060
135,970	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	139,520	129,530
£	<u>EMERGENCY PLANNING</u>	£	£
26,756	EMPLOYEES' EXPENSES	33,000	33,000
5,033	SUPPLIES AND SERVICES	5,000	5,000
31,789	TOTAL DIRECT COSTS	38,000	38,000
10,000	LESS INVESTMENT INCOME FUNDING	0	0
21,789	NET DIRECT COSTS	38,000	38,000
59,645	ADD SUPPORT SERVICES	61,560	62,060
81,434	TOTAL SERVICE COSTS	99,560	100,060

ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>ENVIRONMENTAL HEALTH ADMINISTRATION</u>		
£		£	£
877,507	EMPLOYEES' EXPENSES	869,340	887,910
9,325	TRANSPORT RELATED EXPENSES	12,000	12,000
48,300	SUPPLIES AND SERVICES	49,660	49,660
<u>935,132</u>	NET DIRECT SERVICE COSTS	<u>931,000</u>	<u>949,570</u>
61,535	ADD OFFICE ACCOMMODATION	<u>73,290</u>	<u>69,990</u>
996,667	TOTAL COSTS	1,004,290	1,019,560
	<u>LESS RECHARGED TO SERVICES:-</u>		
994,812	ENVIRONMENTAL HEALTH	1,032,390	1,012,840
1,812	HEALTH & SAFETY	1,950	1,980
1,812	PARTNERSHIPS & COMMUNITY ENGAGEMENT	1,950	1,980
9,059	CORPORATE COSTS	0	0
1,369	LAND CHARGES	1,460	1,480
<u>1,204</u>	HOUSING SERVICES	<u>1,260</u>	<u>1,280</u>
1,010,068	TOTAL RECHARGED TO SERVICES	1,039,010	1,019,560

STREET SCENE SERVICES

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
1,999,480	WASTE SERVICES	2,103,530	2,133,360
62,071	TRADE REFUSE	70,750	94,140
1,384,468	CLEANSING SERVICES	1,358,330	1,426,600
1,749,590	PARKS & AMENITY AREAS	1,691,300	1,656,190
17,644	ALLOTMENTS	16,760	25,390
95,551	ALLUM LANE CEMETERY	119,590	114,940
97,506	PARKING SERVICES	196,510	(3,490)
4,581	HERTS SUSTAINABILITY FORUM	5,000	5,000
<hr/> 5,410,891	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 5,561,770	<hr/> 5,452,130
617,270	LESS DEPRECIATION	617,270	617,270
<hr/> <hr/> 4,793,621	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	<hr/> <hr/> 4,944,500	<hr/> <hr/> 4,834,860

STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>WASTE AND STREET SCENE UNIT</u>	£	£
810,753	EMPLOYEES' EXPENSES	777,620	834,820
99,328	PREMISES RELATED EXPENSES	99,340	100,040
50,584	TRANSPORT RELATED EXPENSES	50,710	50,150
91,194	SUPPLIES AND SERVICES	88,330	92,560
1,051,859	TOTAL DIRECT COSTS	1,016,000	1,077,570
21,779	ADD ACCOMMODATION COSTS	25,770	24,850
1,073,638	TOTAL SERVICE COSTS	1,041,770	1,102,420
<u>ANALYSIS OF RECHARGE TO SERVICES:</u>			
265,561	WASTE SERVICES	219,900	263,040
123,900	TRADE REFUSE	123,900	142,580
227,439	CLEANSING SERVICES	189,220	258,300
14,359	CORPORATE MANAGEMENT	14,100	13,390
3,590	EMERGENCY PLANNING	3,530	3,350
438,789	OPEN SPACES	456,400	421,760
1,073,638	TOTAL RECHARGED TO SERVICES	1,007,050	1,102,420

STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>WASTE SERVICES</u>	£	£
1,375,166	EMPLOYEES' EXPENSES	1,381,380	1,399,410
885,174	TRANSPORT RELATED EXPENSES	925,960	879,170
126,672	SUPPLIES AND SERVICES	136,000	136,000
33,533	AGENCY & CONTRACTED SERVICES	35,000	34,000
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2,420,545	TOTAL DIRECT COSTS	2,478,340	2,448,580
937,638	LESS INCOME	838,910	793,030
122,000	HCC GRANT	172,000	172,000
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1,360,907	NET DIRECT COSTS	1,467,430	1,483,550
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265,561	ADD DEPOT OVERHEADS RECHARGED	219,900	263,040
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1,626,468	TOTAL NET SERVICE COST	1,687,330	1,746,590
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137,432	ADD SUPPORT SERVICES	180,620	151,190
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1,763,900	TOTAL SERVICE COSTS	1,867,950	1,897,780
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235,580	ADD DEPRECIATION	235,580	235,580
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1,999,480	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	2,103,530	2,133,360
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STREET SCENE SERVICES

2012/13 ACTUAL	<u>TRADE REFUSE</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
60,499	EMPLOYEES' EXPENSES	65,300	66,170
52,334	TRANSPORT	59,590	55,690
267,118	SUPPLIES AND SERVICES	327,950	310,550
<hr/> 379,951	TOTAL DIRECT COSTS	<hr/> 452,840	<hr/> 432,410
513,788	LESS INCOME	573,500	552,000
<hr/> (133,837)	NET DIRECT COSTS	<hr/> (120,660)	<hr/> (119,590)
123,900	ADD DEPOT OVERHEADS RECHARGED	123,900	142,580
<hr/> (9,937)	TOTAL NET SERVICE COST	<hr/> 3,240	<hr/> 22,990
72,008	ADD SUPPORT SERVICES	67,510	71,150
<hr/> 62,071	TOTAL SERVICE COST	<hr/> 70,750	<hr/> 94,140
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STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>CLEANSING SERVICES</u>		
£		£	£
698,645	EMPLOYEES' EXPENSES	704,170	697,280
255,456	TRANSPORT RELATED EXPENSES	249,390	246,150
37,575	SUPPLIES AND SERVICES	45,200	45,200
46,162	AGENCY & CONTRACTED SERVICES	48,000	48,000
<u>10,502</u>	PEST CONTROL	<u>15,000</u>	<u>15,000</u>
1,048,340	TOTAL DIRECT COSTS	1,061,760	1,051,630
<u>49,130</u>	LESS INCOME	<u>55,000</u>	<u>55,000</u>
999,210	NET DIRECT COSTS	1,006,760	996,630
<u>227,439</u>	ADD DEPOT OVERHEADS RECHARGED	<u>189,220</u>	<u>258,300</u>
1,226,649	TOTAL NET SERVICE COST	1,195,980	1,254,930
<u>106,609</u>	ADD SUPPORT SERVICES	<u>111,140</u>	<u>120,460</u>
1,333,258	TOTAL	1,307,120	1,375,390
51,210	ADD DEPRECIATION	51,210	51,210
<u><u>1,384,468</u></u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u><u>1,358,330</u></u>	<u><u>1,426,600</u></u>

STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>PARKS & AMENITY AREAS</u>		
£		£	£
198,452	EMPLOYEES EXPENSES	214,860	210,400
193,373	PREMISES RELATED EXPENSES	150,700	150,860
70,249	SUPPLIES AND SERVICES	73,320	38,300
52,607	ROSE GARDEN	53,880	53,880
<u>1,014,837</u>	GROUNDS MAINTENANCE	<u>962,270</u>	<u>955,010</u>
1,529,518	TOTAL DIRECT COSTS	1,455,030	1,408,450
	LESS INCOME:		
29,347	PARKS INCOME	30,500	30,500
101,147	H.C.C. CONTRIBUTION	101,760	104,810
50,314	AFFINITY SUTTON HOMES	42,280	0
<u>180,808</u>	TOTAL INCOME	<u>174,540</u>	<u>135,310</u>
1,348,710	NET DIRECT COSTS	1,280,490	1,273,140
<u>201,630</u>	ADD SUPPORT COSTS	<u>211,560</u>	<u>183,800</u>
1,550,340	TOTAL SERVICE COSTS	1,492,050	1,456,940
<u>199,250</u>	ADD DEPRECIATION	<u>199,250</u>	<u>199,250</u>
<u><u>1,749,590</u></u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u><u>1,691,300</u></u>	<u><u>1,656,190</u></u>

STREET SCENE SERVICES

2012/13 ACTUAL	<u>ALLOTMENTS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
4,534	EMPLOYEES' EXPENSES	4,470	9,920
10,333	PREMISES RELATED EXPENSES	2,030	2,030
<u>0</u>	AGENCY & CONTRACTED SERVICES	<u>10,000</u>	<u>10,000</u>
14,867	TOTAL DIRECT COSTS	16,500	21,950
<u>6,221</u>	LESS INCOME	<u>9,000</u>	<u>9,000</u>
8,646	NET DIRECT COSTS	7,500	12,950
<u>8,998</u>	ADD SUPPORT SERVICES	<u>9,260</u>	<u>12,440</u>
<u>17,644</u>	TOTAL SERVICE COSTS	<u>16,760</u>	<u>25,390</u>

STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>ALLUM LANE CEMETERY AND CLOSED GROUNDS</u>	£	£
33,216	EMPLOYEES' EXPENSES	32,400	31,050
18,795	PREMISES RELATED EXPENSES	11,550	11,690
8,248	SUPPLIES AND SERVICES	8,820	8,820
	CONTRACTUAL & OTHER SERVICES :		
39,136	GENERAL MAINTENANCE	77,340	79,270
18,364	CHURCH GRANTS	20,000	20,000
16,022	GRAVE DIGGING	20,200	20,200
<u>133,781</u>	TOTAL DIRECT COSTS	<u>170,310</u>	<u>171,030</u>
<u>72,378</u>	LESS INCOME	<u>83,500</u>	<u>83,500</u>
61,403	NET DIRECT COSTS	86,810	87,530
<u>34,148</u>	ADD SUPPORT SERVICES	<u>32,780</u>	<u>27,410</u>
<u><u>95,551</u></u>	TOTAL SERVICE COSTS	<u><u>119,590</u></u>	<u><u>114,940</u></u>

STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>PARKING SERVICES</u>		
£		£	£
508,820	EMPLOYEES' EXPENSES	566,790	568,200
208,978	PREMISES RELATED EXPENSES :	208,000	212,330
13,019	TRANSPORT RELATED EXPENSES	10,000	10,000
102,353	SUPPLIES AND SERVICES	102,600	125,520
5,967	AGENCY & CONTRACTED SERVICES	11,500	11,500
27,000	REPAIRS AND RENEWALS FUND	27,000	92,000
69,786	DESIGN IMPLEMENTATION	73,080	48,430
935,923	TOTAL DIRECT COSTS	998,970	1,067,980
1,058,339	LESS INCOME	1,025,500	1,287,900
(122,416)	NET DIRECT COSTS	(26,530)	(219,920)
15,105	OFFICE ACCOMMODATION	18,020	23,140
73,587	SUPPORT SERVICES	73,790	62,060
88,692		91,810	85,200
(33,724)	TOTAL SERVICE COSTS	65,280	(134,720)
131,230	ADD DEPRECIATION	131,230	131,230
97,506	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	196,510	(3,490)

ENGINEERING SERVICES

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
220,239	HIGHWAY RELATED ITEMS	220,970	224,390
54,826	DRAINAGE SERVICES	99,060	91,220
275,065	TOTAL SERVICE COSTS INCLUDING	320,030	315,610
252,470	LESS DEPRECIATION	252,470	252,470
22,595	TOTAL SERVICE COSTS	67,560	63,140

ENGINEERING SERVICES

2012/13 ACTUAL	HIGHWAY RELATED - RESIDUAL MAINTENANCE ITEMS	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
4,962	BUS SHELTERS - RENEWALS / MAINTENANCE	4,250	4,250
1,233	STREET FURNITURE AND SEATS	1,090	1,090
3,685	FOOTWAY LIGHTING	1,850	1,850
20,674	STREET NAMEPLATES/NOTICE BOARDS	18,510	18,510
1,239	TRAFFIC MANAGEMENT SCHEMES	1,600	1,600
1,649	TOWN CENTRE MANAGEMENT	3,150	3,150
2,153	INSPECT UNADOPTED ROADS/FOOTPATHS	2,660	2,660
1,053	STREET MARKETS & TRADING LICENSING	1,060	1,060
36,648	TOTAL	34,170	34,170
84,674	LESS INCOME : BOREHAMWOOD MARKET	88,060	90,700
(48,026)	TOTAL SERVICE COSTS	(53,890)	(56,530)
18,335	SUPPORT SERVICES	24,930	30,990
(29,691)	TOTAL NET COSTS	(28,960)	(25,540)
249,930	ADD DEPRECIATION	249,930	249,930
220,239	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	220,970	224,390

ENGINEERING SERVICES

2012/13 ACTUAL	<u>DRAINAGE SERVICES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<u>SITE OPERATIONAL CREW</u>		
380,635	EMPLOYEES' EXPENSES	353,230	371,260
34,127	PREMISES RELATED EXPENSES	36,010	36,150
29,617	TRANSPORT RELATED EXPENSES	40,000	40,000
9,646	SUPPLIES AND SERVICES :	29,950	29,950
<u>454,025</u>	TOTAL DIRECT COSTS	<u>459,190</u>	<u>477,360</u>
323	ADD TELEPHONES	240	360
60,749	SUPPORT SERVICES	69,850	68,880
<u>515,097</u>	TOTAL COSTS	<u>529,280</u>	<u>546,600</u>
<u>90,000</u>	LESS INCOME	<u>50,000</u>	<u>25,000</u>
425,097	TOTAL NET COSTS	479,280	521,600
	<u>LESS RECHARGED</u>		
14,445	PLANNING & BUILDING CONTROL	14,830	18,920
15,448	HIGHWAY RELATED RESIDUAL MAINTENANCE	15,860	27,020
180,464	DRAINAGE - MAJOR WORKS	185,280	252,270
162,455	DRAINAGE - EXTERNAL CONTRACTS	166,790	134,710
<u>372,811</u>	TOTAL RECHARGED	<u>382,760</u>	<u>432,920</u>
2,540	ADD DEPRECIATION	2,540	2,540
<u>54,826</u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u>99,060</u>	<u>91,220</u>

ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
(18,433)	CIVIC OFFICES	(87,440)	(122,510)
9,281	DEPOT SITES	11,880	11,030
(212,060)	RESIDUAL RESIDENTIAL PROPERTIES	(301,120)	(358,260)
(1,456,220)	COMMERCIAL PROPERTIES	(1,362,410)	(1,375,290)
(93,878)	GARAGES	(126,740)	(151,210)
1,722,892	LEISURE & COMMUNITY BUILDINGS	1,737,530	1,743,190
495,039	BUILDING MAINTENANCE PROGRAMME	498,430	501,750
(69,000)	ASSET INCOME GENERATED	(69,000)	(69,000)
<hr/> 377,621	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 301,130	<hr/> 179,700
<hr/> 3,466,890	LESS DEPRECIATION	<hr/> 3,676,430	<hr/> 3,601,680
<hr/> (3,089,269)	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	<hr/> (3,375,300)	<hr/> (3,421,980)

ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CIVIC OFFICES</u>	£	£
83,045	EMPLOYEES' EXPENSES	84,110	84,870
512,668	PREMISES RELATED EXPENSES	522,120	552,150
<u>47,768</u>	SUPPLIES & SERVICES	<u>46,440</u>	<u>102,900</u>
643,481	TOTAL DIRECT COSTS	652,670	739,920
176,674	LESS INCOME	256,940	341,940
<u>466,807</u>	NET DIRECT COSTS	<u>395,730</u>	<u>397,980</u>
<u>59,226</u>	ADD SUPPORT SERVICES	<u>47,960</u>	<u>49,080</u>
526,033	TOTAL SERVICE COSTS	443,690	447,060
<u>278,540</u>	ADD DEPRECIATION	<u>488,080</u>	<u>413,330</u>
804,573	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	931,770	860,390
823,006	LESS RECHARGED TO SERVICES	1,019,210	982,900
<u>(18,433)</u>	(SURPLUS) / DEFICIT TO SUMMARY	<u>(87,440)</u>	<u>(122,510)</u>

ASSET MANAGEMENT

2012/13 ACTUAL	<u>DEPOT SITES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
7,916	EMPLOYEES EXPENSES	5,710	6,190
12,891	PREMISES RELATED EXPENSES	15,110	15,280
<hr/> 20,807	TOTAL DIRECT COSTS	<hr/> 20,820	<hr/> 21,470
<hr/> 22,460	LESS INCOME	<hr/> 22,460	<hr/> 22,460
(1,653)	NET DIRECT COSTS	(1,640)	(990)
<hr/> 10,934	ADD SUPPORT SERVICES	<hr/> 13,520	<hr/> 12,020
<hr/> 9,281	TOTAL SERVICE COSTS	<hr/> 11,880	<hr/> 11,030
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

ASSET MANAGEMENT

2012/13 ACTUAL	<u>RESIDUAL RESIDENTIAL PROPERTIES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
28,101	EMPLOYEES EXPENSES	22,660	25,180
32,053	PREMISES RELATED EXPENSES	8,450	8,450
<u>567</u>	SUPPLIES & SERVICES	<u>600</u>	<u>600</u>
60,721	TOTAL DIRECT COSTS	31,710	34,230
234,509	LESS INCOME PLACES FOR PEOPLE H.A.	235,400	235,400
23,740	LESS INCOME EASTBURY RD	23,680	25,000
100,801	LESS INCOME RESIDUAL HOUSES	164,150	220,600
<u>(298,329)</u>	NET DIRECT COSTS	<u>(391,520)</u>	<u>(446,770)</u>
<u>20,759</u>	ADD SUPPORT SERVICES	<u>24,890</u>	<u>23,000</u>
(277,570)	TOTAL SERVICE COSTS	(366,630)	(423,770)
<u>65,510</u>	ADD DEPRECIATION	<u>65,510</u>	<u>65,510</u>
<u>(212,060)</u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u>(301,120)</u>	<u>(358,260)</u>

ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>COMMERCIAL PROPERTIES</u>	£	£
108,002	EMPLOYEES' EXPENSES	84,010	94,140
85,374	PREMISES RELATED EXPENSES	79,110	104,110
24,953	SUPPLIES & SERVICES	27,100	27,100
<hr/> 218,329	TOTAL DIRECT COSTS	<hr/> 190,220	<hr/> 225,350
	LESS INCOME :-		
1,100,000	ELSTREE FILM STUDIOS	1,100,000	1,100,000
78,000	METROPOLIS	78,000	78,000
257,299	LEISURE MANAGEMENT FEE	257,000	273,440
177,833	SUNDRY LEASES	174,140	163,980
23,000	OAKRIDGE LANE DEPOT	23,000	23,000
157,584	CRANBORNE INDUSTRIAL ESTATE	151,500	158,000
902,573	OTHER COMMERCIAL PROPERTIES	819,980	855,840
<hr/> 2,696,289		<hr/> 2,603,620	<hr/> 2,652,260
(2,477,960)	NET DIRECT COSTS	(2,413,400)	(2,426,910)
180,840	ADD SUPPORT SERVICES	210,090	210,720
<hr/> (2,297,120)	TOTAL SERVICE COSTS	<hr/> (2,203,310)	<hr/> (2,216,190)
840,900	ADD DEPRECIATION	840,900	840,900
<hr/> (1,456,220)	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> (1,362,410)	<hr/> (1,375,290)

ASSET MANAGEMENT

2012/13 ACTUAL	<u>GARAGES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
50,897	EMPLOYEES' EXPENSES	45,380	47,820
94,573	PREMISES RELATED EXPENSES	79,070	79,070
<u>600</u>	SUPPLIES & SERVICES	<u>900</u>	<u>900</u>
146,070	TOTAL DIRECT COSTS	125,350	127,790
565,248	LESS INCOME	589,410	613,030
<u>(419,178)</u>	NET SERVICE COSTS	<u>(464,060)</u>	<u>(485,240)</u>
<u>77,200</u>	ADD SUPPORT SERVICES	<u>89,220</u>	<u>85,930</u>
(341,978)	TOTAL SERVICE COST	(374,840)	(399,310)
<u>248,100</u>	ADD DEPRECIATION	<u>248,100</u>	<u>248,100</u>
<u>(93,878)</u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u>(126,740)</u>	<u>(151,210)</u>

ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>LEISURE & COMMUNITY BUILDINGS</u>		
£		£	£
54,758	EMPLOYEE EXPENSES	46,450	53,040
296,686	LEISURE CENTRES	299,620	299,620
13,497	COMMUNITY HALLS	14,980	14,980
45,268	BUSHEY COMMUNITY CENTRE	45,790	45,940
27,080	BUSHEY MUSEUM	34,470	34,470
<hr/> 437,289	TOTAL DIRECT COSTS	<hr/> 441,310	<hr/> 448,050
4,785	LESS INCOME FROM OAKMERE COMMUNITY CENTRE	4,780	4,780
780,150	LESS UNDEMANDED RENT	780,150	780,150
<hr/> (347,646)	NET SERVICE COSTS	<hr/> (343,620)	<hr/> (336,880)
<hr/> 36,698	ADD SUPPORT SERVICES	<hr/> 47,310	<hr/> 46,230
<hr/> (310,948)	TOTAL SERVICE COSTS	<hr/> (296,310)	<hr/> (290,650)
2,033,840	ADD DEPRECIATION	2,033,840	2,033,840
<hr/> 1,722,892	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 1,737,530	<hr/> 1,743,190
		<hr/> <hr/>	<hr/> <hr/>
	<u>BUILDING MAINTENANCE PROGRAMME</u>		
£		£	£
47,438	EMPLOYEE EXPENSES	43,510	46,870
415,628	PREMISES RELATED EXPENSES	415,800	415,800
31,973	ADD SUPPORT SERVICES	39,120	39,080
<hr/> 495,039	TOTAL SERVICE COSTS	<hr/> 498,430	<hr/> 501,750
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>ASSET MANAGEMENT UNIT</u>	£	£
350,255	EMPLOYEES' EXPENSES	331,840	352,830
636	TRANSPORT RELATED	3,300	3,300
<u>23,847</u>	SUPPLIES & SERVICES	<u>37,220</u>	<u>31,340</u>
374,738	TOTAL DIRECT COSTS	372,360	387,470
<u>100</u>	LESS INCOME (DISPOSAL TARGET)	<u>10,000</u>	<u>10,000</u>
374,638	NET DIRECT COSTS	362,360	377,470
<u>20,733</u>	ADD OFFICE ACCOMMODATION	<u>24,750</u>	<u>16,770</u>
395,371	TOTAL SERVICE COST	387,110	394,240
	<u>LESS RECHARGED TO SERVICES</u>		
392,470	ASSET MANAGEMENT	384,270	385,170
2,901	DEMOCRATIC COSTS	2,840	0
<u>395,371</u>	TOTAL RECHARGED TO SERVICES	<u>387,110</u>	<u>385,170</u>

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
150,923	CORPORATE COMMUNICATIONS	142,620	141,680
93,033	YOUTH SERVICES	96,280	97,370
82,200	SPORTS DEVELOPMENT	105,420	106,850
41,881	MUSEUM & HERITAGE SERVICES	51,020	43,720
289,607	CORPORATE DEVELOPMENT	295,740	298,890
434,526	COMMUNITY SAFETY	437,080	439,250
146,857	CCTV	145,540	146,010
1,250,705	VOLUNTARY SECTOR GRANT AID	1,258,450	1,239,960
0	ECONOMIC DEVELOPMENT & REGENERATION	50,000	50,000
<hr/> 2,489,732	TOTAL SERVICE COSTS	<hr/> 2,582,150	<hr/> 2,563,730
309,390	LESS DEPRECIATION	309,390	309,390
<hr/> 2,180,342	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	<hr/> 2,272,760	<hr/> 2,254,340

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>PARTNERSHIPS & COMMUNITY ENGAGEMENT UNIT</u>		
£		£	£
539,049	EMPLOYEES' EXPENSES	542,650	552,290
1,840	TRANSPORT RELATED EXPENSES	3,900	3,900
25,184	SUPPLIES AND SERVICES	25,760	25,760
<hr/>		<hr/>	<hr/>
566,074	TOTAL DIRECT COSTS	572,310	581,950
25,987	ADD OFFICE ACCOMMODATION	31,560	29,940
<hr/>		<hr/>	<hr/>
592,060	TOTAL SERVICE COST	603,870	611,890
30,000	LESS INVESTMENT INCOME FUNDING	0	0
<hr/>		<hr/>	<hr/>
562,060	TOTAL SERVICE COST	603,870	611,890
562,060	LESS RECHARGED TO SERVICES	603,870	611,890
<hr/>		<hr/>	<hr/>
0		0	0
<hr/>		<hr/>	<hr/>

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CORPORATE COMMUNICATIONS</u>	£	£
	SUPPLIES AND SERVICES		
87,685	CORPORATE PUBLICATIONS	85,180	85,180
11,618	CORPORATE CONSULTATION	12,000	12,000
14,000	RESIDENTS TRACKING SURVEY (1/3)	8,000	8,000
1,700	CORPORATE PLAN (1/3)	1,000	1,000
8,500	PLACE SURVEY (1/2)	4,000	4,000
0	MISC SUPPLIES AND SERVICES	4,250	4,250
<hr/> 123,503	TOTAL DIRECT COSTS	<hr/> 114,430	<hr/> 114,430
<hr/> 27,420	SUPPORT SERVICES	<hr/> 28,190	<hr/> 27,250
<hr/> 150,923	TOTAL SERVICE COSTS	<hr/> 142,620	<hr/> 141,680
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<u>YOUTH SERVICES</u>		
44,526	EMPLOYEES' EXPENSES	50,660	51,570
<u>20,000</u>	SUPPLIES AND SERVICES	<u>20,000</u>	<u>20,000</u>
64,526	TOTAL DIRECT COSTS	70,660	71,570
28,507	ADD SUPPORT SERVICES	25,620	25,800
<u>93,033</u>	TOTAL SERVICE COSTS	<u>96,280</u>	<u>97,370</u>

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<u>SPORTS DEVELOPMENT</u>		
46,100	EMPLOYEES' EXPENSES	57,410	61,530
<u>15,755</u>	SUPPLIES AND SERVICES	<u>12,500</u>	<u>12,500</u>
61,855	TOTAL DIRECT COSTS	69,910	74,030
6,000	LESS INVESTMENT INCOME FUNDING	0	0
<u>55,855</u>	NET DIRECT COSTS	<u>69,910</u>	<u>74,030</u>
26,345	ADD SUPPORT SERVICES	35,510	32,820
<u>82,200</u>	TOTAL SERVICE COSTS	<u>105,420</u>	<u>106,850</u>

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<u>MUSEUM & HERITAGE SERVICES</u>		
24,349	EMPLOYEES' EXPENSES	30,100	25,380
<hr/> 24,349	TOTAL DIRECT COSTS	<hr/> 30,100	<hr/> 25,380
17,532	ADD SUPPORT SERVICES	20,920	18,340
<hr/> 41,881	TOTAL SERVICE COSTS	<hr/> 51,020	<hr/> 43,720
	<u>CORPORATE DEVELOPMENT</u>		
£		£	£
92,764	EMPLOYEES' EXPENSES	96,950	99,260
12,739	SUPPLIES & SERVICES	13,470	13,690
<hr/> 105,503	TOTAL DIRECT COSTS	<hr/> 110,420	<hr/> 112,950
63,984	ADD SUPPORT SERVICES	65,200	65,820
<hr/> 169,487	TOTAL SERVICES COSTS	<hr/> 175,620	<hr/> 178,770
120,120	ADD DEPRECIATION	120,120	120,120
<hr/> 289,607	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 295,740	<hr/> 298,890

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>COMMUNITY SAFETY</u>	£	£
81,787	EMPLOYEES' EXPENSES	80,260	81,970
5,074	CRIME AND DISORDER COSTS	8,500	8,500
128,000	CONTRIBUTION TO PSCOs	128,000	128,000
<hr/> 214,861	TOTAL DIRECT COSTS	<hr/> 216,760	<hr/> 218,470
42,065	ADD SUPPORT SERVICES	42,720	43,180
<hr/> 256,926	TOTAL SERVICE COSTS	<hr/> 259,480	<hr/> 261,650
<hr/> 177,600	ADD DEPRECIATION	<hr/> 177,600	<hr/> 177,600
<hr/> 434,526	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 437,080	<hr/> 439,250
	<u>CCTV</u>		
48,342	PREMISES RELATED EXPENSES	55,000	55,000
58,129	AGENCY & CONTRACTED SERVICES	40,000	40,000
<hr/> 0	EQUIPMENT REPLACEMENT RESERVE	<hr/> 10,000	<hr/> 10,000
106,471	TOTAL DIRECT COST	105,000	105,000
<hr/> 28,716	ADD SUPPORT SERVICES	<hr/> 28,870	<hr/> 29,340
135,187	TOTAL SERVICE COSTS	133,870	134,340
<hr/> 11,670	ADD DEPRECIATION	<hr/> 11,670	<hr/> 11,670
<hr/> 146,857	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 145,540	<hr/> 146,010

PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>VOLUNTARY SECTOR GRANT AID</u>	£	£
50,517	GRANT AID TO LOCAL ORGANISATIONS	30,000	30,000
83,629	OTHER GRANTS	110,680	110,680
38,237	WARD IMPROVEMENT INITIATIVE SCHEME	39,000	19,500
214,820	GRANT AID TO CAB SERVICES	214,820	214,820
37,000	FURTHER ASSISTANCE TO CAB	37,000	37,000
<u>780,150</u>	UNDEMANDED RENT	<u>780,150</u>	<u>780,150</u>
1,204,353	TOTAL DIRECT COSTS	1,211,650	1,192,150
46,352	ADD SUPPORT SERVICES	46,800	47,810
<u>1,250,705</u>	TOTAL SERVICE COSTS	<u>1,258,450</u>	<u>1,239,960</u>

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
(13,452)	NNDR COLLECTION COSTS	1,030	1,060
70,181	CONTRIBUTION TO COST OF NNDR RELIEFS	83,000	83,000
337,255	COUNCIL TAX COLLECTION	368,040	373,650
135,643	BENEFITS ADMINISTRATION	162,490	193,210
(220,709)	COUNCIL TAX - BENEFITS	0	0
277,445	RENT ALLOWANCES	0	0
0	HOUSING BENEFIT REPAID	0	0
0	HOUSING BENEFIT	6,930	6,930
137,005	ANTI FRAUD UNIT	137,450	137,510
<hr/> 723,368	TOTAL SERVICE COSTS	<hr/> 758,940	<hr/> 795,360 <hr/>

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>COST OF NNDR COLLECTION</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
73,007	EMPLOYEES' EXPENSES	73,370	74,090
5,798	SUPPLIES AND SERVICES	6,350	6,350
<u>5,544</u>	AGENCY & CONTRACTED SERVICES	<u>1,000</u>	<u>1,000</u>
84,349	TOTAL DIRECT COSTS	80,720	81,440
<u>170,505</u>	LESS INCOME	<u>155,000</u>	<u>155,000</u>
(86,156)	NET DIRECT COSTS	(74,280)	(73,560)
<u>72,704</u>	ADD SUPPORT SERVICES	<u>75,310</u>	<u>74,620</u>
<u>(13,452)</u>	TOTAL SERVICE COSTS	<u>1,030</u>	<u>1,060</u>
<hr/>			
£	<u>CONTRIBUTION TO THE COST OF NNDR RELIEFS</u>	£	£
70,181	RELIEFS GRANTED	83,000	83,000
<u>70,181</u>	TOTAL SERVICE COSTS	<u>83,000</u>	<u>83,000</u>
<hr/>			

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>COUNCIL TAX</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
358,915	EMPLOYEES' EXPENSES	335,000	338,350
83,302	SUPPLIES AND SERVICES	71,100	71,100
<u>0</u>	AGENCY & CONTRACTED SERVICES	<u>3,000</u>	<u>3,000</u>
442,217	TOTAL DIRECT COSTS	409,100	412,450
<u>272,600</u>	LESS INCOME	<u>210,000</u>	<u>210,000</u>
169,617	NET DIRECT COSTS	199,100	202,450
<u>167,638</u>	ADD SUPPORT SERVICES	<u>168,940</u>	<u>171,200</u>
<u>337,255</u>	TOTAL SERVICE COSTS	<u>368,040</u>	<u>373,650</u>
 <u>BENEFITS ADMINISTRATION</u>			
499,040	EMPLOYEES EXPENSES	457,340	453,820
<u>28,277</u>	SUPPLIES AND SERVICES	<u>30,470</u>	<u>30,470</u>
527,317	TOTAL DIRECT COSTS	487,810	484,290
<u>694,922</u>	LESS INCOME: GOVERNMENT SUBSIDY	<u>573,460</u>	<u>574,800</u>
(167,605)	NET DIRECT COSTS	(85,650)	(90,510)
<u>303,248</u>	ADD SUPPORT SERVICES	<u>248,140</u>	<u>283,720</u>
<u>135,643</u>	TOTAL SERVICE COSTS	<u>162,490</u>	<u>193,210</u>

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>COUNCIL TAX BENEFITS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
6,815,728	BENEFITS GRANTED	7,537,840	7,537,840
7,036,437	LESS INCOME: GOVERNMENT SUBSIDY	7,537,840	7,537,840
(220,709)	TOTAL SERVICE COSTS	0	0
<hr/>			
	<u>RENT ALLOWANCES</u>		
38,097,795	ALLOWANCES PAID	34,950,420	37,802,080
37,820,350	LESS INCOME: GOVERNMENT SUBSIDY	34,950,420	37,802,080
277,445	TOTAL SERVICE COSTS	0	0
<hr/>			
	<u>HOUSING BENEFIT (LOCAL SCHEMES)</u>		
0	HOUSING BENEFIT (NOT MET BY SUBSIDY)	27,730	27,730
0	FUNDED BY DEPT OF WORKS & PENSIONS	20,800	20,800
0	TOTAL SERVICE COSTS	6,930	6,930
<hr/>			

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>ANTI FRAUD UNIT</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
110,752	EMPLOYEES' EXPENSES	110,920	111,360
374	TRANSPORT RELATED EXPENSES	500	500
<u>15,836</u>	SUPPLIES AND SERVICES	<u>18,060</u>	<u>18,060</u>
126,962	TOTAL DIRECT COSTS	129,480	129,920
<u>56,100</u>	LESS SELF FINANCING INCOME	<u>56,100</u>	<u>56,100</u>
70,862	NET DIRECT COSTS	73,380	73,820
51,753	ADD OFFICE ACCOMMODATION	17,590	16,710
<u>14,390</u>	ADD SUPPORT SERVICES	<u>46,480</u>	<u>46,980</u>
137,005	TOTAL SERVICE COSTS	137,450	137,510
<hr/>			
<u>PROCUREMENT</u>			
26,807	EMPLOYEES' EXPENSES	25,420	25,680
<u>26,807</u>	LESS RECHARGED TO SERVICES	<u>25,420</u>	<u>25,680</u>
<u>(0)</u>		<u>0</u>	<u>0</u>

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>FINANCE AND BUSINESS SERVICES UNIT</u>		
£		£	£
1,662,216	EMPLOYEES' EXPENSES	1,624,630	1,651,580
4,123	TRANSPORT RELATED EXPENSES	5,350	5,350
151,277	SUPPLIES AND SERVICES	153,650	156,250
517	AGENCY & CONTRACTED SERVICES	2,000	2,000
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1,818,133	TOTAL DIRECT COSTS	1,785,630	1,815,180
32,872	LESS INCOME	20,000	31,920
124,717	ADD OFFICE ACCOMMODATION	149,670	144,090
<hr/>			
1,909,978	TOTAL COSTS	1,915,300	1,927,350
	LESS RECHARGED TO SERVICES:-		
	<u>ANALYSIS OF RECHARGE TO SERVICES</u>		
64,540	PLANNING & BUILDING CONTROL	64,720	64,590
73,984	ACCOUNTANCY & FINANCIAL SERVICES	74,190	74,040
153,931	STREET SCENE SERVICES	154,360	154,040
90,687	ASSET MANAGEMENT	90,940	90,750
33,447	HEALTH SERVICES	33,540	33,470
22,078	HOUSING SERVICES	22,140	22,090
23,066	PARTNERSHIPS & COMMUNITY ENGAGEMENT	23,130	23,080
15,088	INFORMATION SERVICES	15,130	15,100
2,932	CORPORATE PUBLICATIONS	2,940	2,930
21,251	DEMOCRATIC SERVICES	21,310	21,270
2,094	ELECTORAL REGISTRATION	2,100	2,100
25,549	LEGAL SERVICES	25,620	25,570
11,618	EXECUTIVE DIRECTORS	11,650	11,630
15,816	HUMAN RESOURCES	15,860	15,830
10,411	PRINT & DESIGN SERVICES	10,440	10,420
1,057,473	REVENUES & BENEFITS	1,060,420	1,058,230
16,973	CUSTOMER SERVICES	17,020	16,980
171,911	CORPORATE COSTS	172,390	172,030
69,317	DEMOCRATIC COSTS	69,510	69,360
27,813	ENGINEERING SERVICES	27,890	27,830
<hr/>			
1,909,978	TOTAL RECHARGED TO SERVICES	1,915,300	1,911,340
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FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>INFORMATION SERVICES UNIT (IS)</u>	£	£
603,827	EMPLOYEES' EXPENSES	612,560	620,160
595	TRANSPORT RELATED EXPENSES	800	800
303,180	SUPPLIES AND SERVICES	303,660	296,660
0	AGENCY & CONTRACTED SERVICES	0	0
907,601	TOTAL DIRECT COSTS	917,020	917,620
6,296	LESS INCOME	5,300	5,300
901,305	NET DIRECT COSTS	911,720	912,320
35,178	ADD OFFICE ACCOMMODATION	42,870	40,440
936,483	TOTAL SERVICE COSTS	954,590	952,760
	LESS RECHARGED TO SERVICES:-		
	<u>ANALYSIS OF RECHARGE TO SERVICES</u>		
104,902	PLANNING & BUILDING CONTROL	106,930	106,970
49,140	STREET SCENE SERVICES	50,090	50,050
36,857	ASSET MANAGEMENT	37,570	37,580
45,363	HEALTH SERVICES	46,240	46,250
22,681	HOUSING SERVICES	23,120	23,130
58,597	PARTNERSHIPS & COMMUNITY ENGAGEMENT	59,730	59,750
110,552	ACCOUNTANCY & FINANCIAL SERVICES	112,690	112,710
43,470	CUSTOMER SERVICES	44,310	44,320
14,176	CORPORATE PUBLICATIONS	14,450	14,450
10,399	EXECUTIVE DIRECTORS	10,600	10,600
39,693	DEMOCRATIC SERVICES	40,460	40,470
13,234	ELECTORAL REGISTRATION	13,490	13,500
38,751	LEGAL SERVICES	39,500	39,510
13,165	TELEPHONES	13,420	13,610
28,352	HUMAN RESOURCES	28,900	28,910
43,470	INFORMATION SERVICES	44,310	44,330
17,011	PRINT SERVICES	17,340	17,350
174,839	REVENUES & BENEFITS	178,220	178,250
50,091	DEMOCRATIC COSTS	51,060	51,020
21,740	ENGINEERING SERVICES	22,160	22,170
936,483	TOTAL RECHARGED TO SERVICES	954,590	954,930

FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>CIVIC OFFICE TELEPHONES</u>		
£		£	£
47,412	SWITCHBOARD	40,000	40,000
<u>13,130</u>	SERVICE SUPPORT	<u>13,420</u>	<u>13,610</u>
60,542	TOTAL SERVICE COSTS	53,420	53,610
<u>60,542</u>	LESS RECHARGED TO SERVICES	<u>53,420</u>	<u>53,610</u>
0		0	0
<u>0</u>		<u>0</u>	<u>0</u>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
58,845	LOCAL LAND CHARGES	68,620	71,310
187,870	ELECTORAL REGISTRATION	174,950	174,940
106,423	LOCAL ELECTIONS	107,120	106,710
42,305	MAYORAL BUDGET (CIVIC EXPENSES)	45,140	45,140
0	SURGERIES	1,310	1,310
345,949	MEMBERS ALLOWANCES	353,550	353,550
246,471	MEETINGS/MEMBERS COSTS	315,250	284,100
989,646	DEMOCRATIC REPRESENTATION & MANAGEMENT	979,210	972,640
<hr/> 1,977,509	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<hr/> 2,045,150	<hr/> 2,009,700
<hr/> 134,090	LESS DEPRECIATION	<hr/> 134,090	<hr/> 134,090
<hr/> 1,843,419	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	<hr/> 1,911,060	<hr/> 1,875,610

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>LOCAL LAND CHARGES</u>	£	£
64,290	EMPLOYEES' EXPENSES	60,130	60,690
39	TRANSPORT RELATED EXPENSES	150	150
19,432	SUPPLIES AND SERVICES	20,300	30,300
83,761	TOTAL DIRECT COSTS	80,580	91,140
102,201	LESS INCOME	94,910	105,000
(18,440)	NET DIRECT COSTS	(14,330)	(13,860)
6,438	OFFICE ACCOMMODATION	7,970	7,530
72,607	SUPPORT SERVICES	76,890	79,420
1,760	LESS RECHARGES	1,910	1,780
58,845	TOTAL SERVICE COSTS	68,620	71,310

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>ELECTORAL REGISTRATION</u>		
£		£	£
109,536	EMPLOYEES' EXPENSES	113,160	113,920
256	TRANSPORT RELATED EXPENSES	600	600
<u>70,514</u>	SUPPLIES AND SERVICES	<u>53,430</u>	<u>53,430</u>
180,306	TOTAL DIRECT COSTS	167,190	167,950
<u>2,707</u>	LESS INCOME	<u>1,500</u>	<u>1,500</u>
177,599	NET DIRECT COSTS	165,690	166,450
3,406	OFFICE ACCOMMODATION	4,030	3,740
24,539	SUPPORT SERVICES	25,030	24,740
<u>205,544</u>	TOTAL COSTS	<u>194,750</u>	<u>194,930</u>
17,674	LESS RECHARGES	19,800	19,990
<u>187,870</u>	TOTAL SERVICE COSTS	<u>174,950</u>	<u>174,940</u>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>LOCAL ELECTIONS</u>	£	£
89,121	EMPLOYEES' EXPENSES	90,040	90,230
8,793	PREMISES RELATED EXPENSES	10,310	10,310
3,140	TRANSPORT RELATED EXPENSES	3,750	3,750
<u>24,085</u>	SUPPLIES AND SERVICES	<u>44,030</u>	<u>44,030</u>
125,139	TOTAL DIRECT COSTS	148,130	148,320
1,544	ADD SUPPORT SERVICES	1,770	1,170
<u>126,683</u>	TOTAL SERVICE COSTS	<u>149,900</u>	<u>149,490</u>
<u>20,260</u>	LESS RESERVE FUNDING	<u>42,780</u>	<u>42,780</u>
<u>106,423</u>	TOTAL SERVICE COSTS	<u>107,120</u>	<u>106,710</u>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	LEGAL SERVICES BUSINESS UNIT	£	£
287,317	EMPLOYEES' EXPENSES	294,100	317,390
478	TRANSPORT RELATED EXPENSES	400	400
<u>37,502</u>	SUPPLIES AND SERVICES	<u>40,230</u>	<u>41,230</u>
325,297	TOTAL DIRECT COSTS	334,730	359,020
<u>35,562</u>	LESS INCOME	<u>25,000</u>	<u>25,000</u>
289,735	NET DIRECT COSTS	309,730	334,020
<u>16,350</u>	ADD OFFICE ACCOMMODATION	<u>19,840</u>	<u>20,870</u>
306,085	TOTAL COSTS	329,570	354,890
	LESS RECHARGED TO SERVICES:-		
	<u>ANALYSIS OF RECHARGE TO SERVICES</u>		
52,390	PLANNING & BUILDING CONTROL	56,410	57,060
6,325	PARKING SERVICES	6,810	6,870
6,288	STREET SCENE SERVICES	6,770	6,820
106,592	ASSET MANAGEMENT	114,770	124,710
8,108	ENVIRONMENTAL HEALTH SERVICES	8,730	8,990
8,108	HOUSING SERVICES	8,730	8,890
1,263	ELECTIONS	1,360	1,370
1,393	PARTNERSHIPS & COMMUNITY ENGAGEMENT	1,500	1,510
1,263	DEMOCRATIC SERVICES	1,360	1,370
45,007	LEGAL SERVICES	48,460	53,730
8,702	HUMAN RESOURCES	9,370	9,440
18,370	ACCOUNTANCY & FINANCIAL SERVICES	19,780	20,410
3,167	REVENUES & BENEFITS	3,410	3,440
3,009	CORPORATE COSTS	3,240	3,640
34,837	DEMOCRATIC COSTS	37,510	41,290
632	CORPORATE PUBLICATIONS	680	690
632	ENGINEERING SERVICES	680	690
<u>306,085</u>	TOTAL RECHARGED TO SERVICES	<u>329,570</u>	<u>350,920</u>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>MAYORAL BUDGET (CIVIC EXPENSES)</u>	£	£
5,660	MAYOR/DEPUTY MAYOR ALLOWANCE	5,660	5,660
7,835	CIVIC TRANSPORT	15,800	15,800
18,710	GENERAL CIVIC EXPENSES	11,680	11,680
10,100	CIVIC DINNER	12,000	12,000
<hr/>		<hr/>	<hr/>
42,305	TOTAL SERVICE COSTS	45,140	45,140
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>
	<u>SURGERIES</u>		
0	HALL HIRE	1,050	1,050
0	SUPPLIES AND SERVICES	260	260
<hr/>		<hr/>	<hr/>
0	TOTAL SERVICE COSTS	1,310	1,310
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>
	<u>MEMBERS' ALLOWANCES</u>		
224,088	MEMBERS BASIC ALLOWANCES	230,010	230,010
118,155	SPECIAL RESPONSIBILITY ALLOWANCE	117,590	117,590
0	CHILDCARE / DEPENDENTS ALLOWANCE	450	450
3,706	TRANSPORT RELATED	5,500	5,500
<hr/>		<hr/>	<hr/>
345,949	TOTAL SERVICE COSTS	353,550	353,550
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>COSTS ASSOCIATED WITH MEETINGS/MEMBERS</u>	£	£
57,019	MEMBERS ACCOMMODATION	70,500	66,500
104,170	COUNCIL CHAMBER (ACCOM)	129,000	121,850
280	OVERVIEW & SCRUTINY COMMITTEES	8,850	8,850
0	INDEPENDENT REMUNERATION PANEL	3,910	3,910
1,513	STANDARDS COMMITTEES	2,680	2,680
3,246	CABINET EXPENSES	6,180	6,180
<u>80,243</u>	SUPPLIES AND SERVICES	<u>94,130</u>	<u>74,130</u>
 246,471	TOTAL SERVICE COSTS	 <u>315,250</u>	 <u>284,100</u>

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL	<u>CORPORATE & DEMOCRATIC CORE</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>DEMOCRATIC REPRESENTATION AND MANAGEMENT (Recharges)</u>	£	£
	RECHARGED FROM SERVICES:		
143,193	DIRECTORS & ASSOCIATED COSTS	136,480	136,550
75,965	HUMAN RESOURCES	79,380	79,310
3,254	ASSET MANAGEMENT	1,610	0
20,087	INFORMATION SERVICES	20,240	20,180
350,244	DEMOCRATIC SERVICES	359,040	350,150
91,578	ACCOUNTANCY & FINANCIAL SERVICES	95,780	97,300
53,139	LEGAL SERVICES	49,570	54,140
80,654	PLANNING & BUILDING CONTROL	78,280	75,560
14,586	STREET SCENE SERVICES	14,330	14,770
11,532	HOUSING & HEALTH	0	0
883,644	GENERAL EXPENSES	10,410	10,590
855,556	TOTAL SERVICE COSTS	845,120	838,550
134,090	ADD DEPRECIATION	134,090	134,090
989,646	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	979,210	972,640

LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>DEMOCRATIC SERVICES UNIT</u>	£	£
220,848	EMPLOYEES' EXPENSES	235,110	237,250
256	TRANSPORT RELATED EXPENSES	500	500
<u>22,774</u>	SUPPLIES AND SERVICES	<u>25,780</u>	<u>25,780</u>
243,878	TOTAL DIRECT COSTS	261,390	263,530
<u>22,355</u>	ADD OFFICE ACCOMMODATION	<u>27,110</u>	<u>24,860</u>
266,232	TOTAL COSTS	288,500	288,390
	<u>LESS RECHARGED TO SERVICES:-</u>		
19,914	CORPORATE COSTS	21,580	21,410
<u>246,318</u>	DEMOCRATIC COSTS	<u>266,920</u>	<u>264,840</u>
266,232	TOTAL RECHARGED TO SERVICES	288,500	286,250

HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>SUMMARY</u>	£	£
618,086	CUSTOMER RELATIONSHIP MANAGEMENT	700,680	708,460
0	CIVIC OFFICE KEEPERS	0	0
(2,020)	CORPORATE ADMIN RESOURCE	0	0
71,629	DESIGN & PRINT SERVICES	142,000	104,450
4,187	CIVIC OFFICES REFRESHMENTS	5,500	5,500
64,712	HEALTH & SAFETY	94,590	92,000
756,594	TOTAL SERVICE COSTS	942,770	910,410
7,990	LESS DEPRECIATION	7,990	7,990
748,604	TOTAL SERVICE COSTS EXCLUDING DEPRECIATION	934,780	902,420

HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>HUMAN RESOURCES</u>	£	£
316,889	EMPLOYEES' EXPENSES	335,810	342,060
309	TRANSPORT RELATED EXPENSES	600	600
11,055	SUPPLIES AND SERVICES	12,550	12,550
<hr/>			
328,253	TOTAL DIRECT COSTS	348,960	355,210
17,079	ADD OFFICE ACCOMMODATION	20,530	19,620
<hr/>			
345,332	TOTAL SERVICE COSTS	369,490	374,830
<u>LESS RECHARGED TO SERVICES:-</u>			
18,655	PLANNING & BUILDING CONTROL	19,960	20,010
43,413	STREET SCENE SERVICES	46,450	46,550
9,655	ASSET MANAGEMENT	10,330	10,350
10,692	ENVIRONMENTAL HEALTH	11,440	11,470
8,617	HOUSING SERVICES	9,220	9,240
13,552	PARTNERSHIPS & COMMUNITY ENGAGEMENT	14,500	14,530
11,057	ACCOUNTANCY & FINANCIAL SERVICES	11,830	11,860
10,365	INFORMATION SERVICES	11,090	11,120
19,010	CUSTOMER SERVICES	20,340	20,390
1,729	CORPORATE PUBLICATIONS	1,850	1,850
7,253	DEMOCRATIC SERVICES	7,760	7,780
96,621	HUMAN RESOURCES	103,380	103,600
7,253	LEGAL SERVICES	7,760	7,780
26,375	HEALTH & SAFETY	28,220	28,270
3,122	EXECUTIVE DIRECTORS	3,340	3,350
6,234	PRINT & DESIGN SERVICES	6,670	6,680
15,870	REVENUES & BENEFITS	16,980	17,020
32,300	DEMOCRATIC COSTS	34,560	34,630
3,561	ENGINEERING SERVICES	3,810	3,820
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345,332	TOTAL RECHARGED TO SERVICES	369,490	370,300
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HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CUSTOMER RELATIONSHIP MANAGEMENT</u>	£	£
564,276	EMPLOYEES' EXPENSES	578,540	565,160
518	TRANSPORT RELATED EXPENSES	620	620
39,691	SUPPLIES AND SERVICES	32,730	32,730
604,485	TOTAL DIRECT COST	611,890	598,510
9,011	LESS: INCOME	2,000	2,000
595,474	NET DIRECT COSTS	609,890	596,510
37,883	ADD OFFICE ACCOMMODATION:	45,420	68,100
56,524	ADD SUPPORT SERVICES	58,190	58,140
689,881	TOTAL COSTS	713,500	722,750
71,795	LESS RECHARGED TO SERVICES:-	12,820	14,290
618,086	TOTAL SERVICE COSTS	700,680	708,460
£	<u>CIVIC OFFICE KEEPERS</u>	£	£
83,045	EMPLOYEES' EXPENSES	84,110	84,870
83,045	TOTAL COSTS	84,110	84,870
83,045	LESS RECHARGED TO CIVIC OFFICES	84,110	84,870
0	TOTAL COSTS	0	0
£	<u>CORPORATE ADMIN RESOURCE</u>		
105,932	EMPLOYEES EXPENSES	109,300	108,050
107,952	LESS RECHARGED TO SERVICES	109,300	108,050
(2,020)	TOTAL COSTS	0	0

HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>DESIGN & PRINT SERVICES</u>	£	£
69,413	EMPLOYEES' EXPENSES	89,250	78,460
0	TRANSPORT RELATED EXPENSES	400	400
55,364	SUPPLIES AND SERVICES	60,340	45,840
<u>63,989</u>	AGENCY & CONTRACTED SERVICES	<u>61,760</u>	<u>61,760</u>
188,766	TOTAL DIRECT COSTS	211,750	186,460
222,379	LESS INTERNAL RECHARGES	227,000	207,000
14,832	CONFIDENTIAL WASTE	15,000	15,000
<u>(48,445)</u>	NET DIRECT COSTS	<u>(30,250)</u>	<u>(35,540)</u>
50,892	ADD OFFICE ACCOMMODATION	62,810	59,230
78,881	ADD SUPPORT SERVICES	105,390	72,770
<u>129,773</u>		<u>168,200</u>	<u>132,000</u>
17,689	LESS RECHARGES	3,940	0
<u>63,639</u>	TOTAL SERVICE COSTS	<u>134,010</u>	<u>96,460</u>
7,990	ADD DEPRECIATION	7,990	7,990
<u>71,629</u>	TOTAL SERVICE COSTS INCLUDING DEPRECIATION	<u>142,000</u>	<u>104,450</u>

HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<u>CIVIC OFFICES REFRESHMENTS</u>		
4,187	AGENCY & CONTRACTED	5,500	5,500
4,187	TOTAL SERVICE COSTS	5,500	5,500
	<u>HEALTH & SAFETY</u>		
15,552	EMPLOYEES' EXPENSES	24,970	25,230
543	SUPPLIES AND SERVICES	950	2,950
16,095	TOTAL DIRECT COSTS	25,920	28,180
3,750	LESS INCOME	3,750	3,750
12,345	NET DIRECT COSTS	22,170	24,430
14,133	ADD OFFICE ACCOMMODATION	17,500	16,530
38,234	ADD SUPPORT SERVICES	54,920	51,040
64,712	TOTAL SERVICE COSTS	94,590	92,000

CORPORATE MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CORPORATE MANAGEMENT COSTS</u>	£	£
	COMPOSED OF RECHARGES FROM:		
206,250	DIRECTORS & ASSOCIATED COSTS	229,480	249,420
175,261	PARTNERSHIPS & COMMUNITY ENGAGEMENT	173,540	183,860
39,058	INFORMATION SERVICES	39,350	41,750
19,250	DEMOCRATIC SERVICES	28,550	30,790
259,997	FINANCE, REVENUES & BENEFITS	237,550	262,920
4,720	LEGAL SERVICES	4,290	5,270
9,450	GENERAL EXPENSES	8,910	10,350
<u>713,986</u>	TOTAL SERVICE COSTS	<u>721,670</u>	<u>784,360</u>

EXECUTIVE DIRECTORS

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>EXECUTIVE DIRECTORS</u>	£	£
601,455	EMPLOYEES' EXPENSES	602,180	609,500
891	TRANSPORT RELATED EXPENSES	2,000	2,000
<u>21,426</u>	SUPPLIES AND SERVICES	<u>25,630</u>	<u>25,630</u>
623,772	TOTAL DIRECT COSTS	629,810	637,130
<u>43,982</u>	ADD OFFICE ACCOMMODATION	<u>53,220</u>	<u>50,510</u>
667,754	TOTAL COSTS	683,030	687,640
	<u>LESS RECHARGED TO SERVICES:-</u>		
23,805	PLANNING & BUILDING CONTROL	24,350	24,430
59,518	STREET SCENE SERVICES	60,880	61,070
40,582	PARTNERSHIPS & COMMUNITY ENGAGEMENT	41,510	41,640
29,759	HOUSING SERVICES	30,440	30,530
28,752	LEGAL & DEMOCRATIC SERVICES	29,410	29,490
48,471	ACCOUNTANCY & FINANCIAL SERVICES	49,580	49,720
12,387	INFORMATION SERVICES	12,670	12,710
40,826	HUMAN RESOURCES	41,760	41,890
17,861	ASSET MANAGEMENT	18,270	18,320
23,805	ENVIRONMENTAL HEALTH	24,350	24,430
211,961	CORPORATE COSTS	216,810	217,440
126,056	DEMOCRATIC COSTS	128,940	129,330
<u>3,969</u>	ENGINEERING SERVICES	<u>4,060</u>	<u>4,070</u>
667,754	TOTAL RECHARGED TO SERVICES	683,030	685,070

AUDIT & ASSURANCE

2012/13 ACTUAL	SUMMARY	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
106,911	INTERNAL AUDIT	96,000	96,000
5,701	RISK MANAGEMENT	10,000	10,000
<hr/> 112,612	TOTAL SERVICE COSTS	<hr/> 106,000	<hr/> 106,000 <hr/>

AUDIT & ASSURANCE

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>INTERNAL AUDIT</u>	£	£
105,571	EMPLOYEES' EXPENSES	96,000	96,000
1,340	SUPPLIES AND SERVICES	0	0
<hr/>		<hr/>	<hr/>
106,911	TOTAL DIRECT COSTS	96,000	96,000
<hr/>		<hr/>	<hr/>
£	<u>RISK MANAGEMENT</u>	£	£
5,701	EMPLOYEES' EXPENSES	10,000	10,000
<hr/>		<hr/>	<hr/>
5,701	TOTAL COSTS	10,000	10,000
<hr/>		<hr/>	<hr/>

FINANCE & BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<u>GENERAL EXPENSES</u>		
£	RECHARGED TO SERVICES	£	£
1,474	PENSION INCREASE	1,400	1,540
15,386	STAFF SERVICE AWARDS	20,910	20,910
11,600	MEDICAL	13,200	13,200
7,895	SICKNESS ABSENCE MANAGEMENT	9,900	10,000
5,000	JOBS GO PUBLIC	5,000	5,000
7,556	EMPLOYEE ASSISTANCE PROGRAMME	8,000	8,000
4,344	SECURITY SERVICES	4,500	4,500
11,069	COURIER	10,050	10,050
17,844	COUNCIL CHAMBER WEB CASTING	13,540	13,540
0	CORPORATE BOOKING SYSTEM	3,500	3,500
1,653	FRANKING MACHINE	1,580	1,580
5,985	LICENCES	5,000	5,000
3,000	SHREDDER	3,000	3,000
31,670	SUBSCRIPTIONS	34,000	34,000
13,788	MISCELLANEOUS	300	300
138,264	TOTAL DIRECT COSTS	133,880	134,120
138,264	LESS RECHARGED TO SERVICES	133,880	134,120
0		0	0
	<u>GENERAL EXPENSES</u>		
	NOT RECHARGED TO SERVICES		
63,671	BANK CHARGES	63,600	63,600
89,098	EXTERNAL AUDIT FEE	119,830	119,830
152,769	TOTAL DIRECT COSTS	183,430	183,430