



Hertsmere Borough Council Premises Licence Summary

Premises Licence No.

LIQ/706

Premises details

Postal address of premises, or if none, ordnance survey map reference or description

La Siesta 57 High Road Bushey Heath Bushey Hertfordshire WD23 1EE

Telephone number

Date of Commencement of licence

27 December 2024

Licensable activities authorised by the licence

Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

Supply of Alcohol

Monday to Sunday

11:00

23:00

Non Standard timings and Seasonal Variations.

The opening hours of the premises

Monday to Sunday

11:00 to 23:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Both

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Arulshanth Balendran 52 Glebe Way Feltham TW13 6NZ

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Name: Rajaratnam Sivakumar

Licence No: H00301

Issuing Authority: London Borough Of Hounslow
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State whether access to the premises by children is restricted or prohibited

Annex 1 – Mandatory Conditions

Mandatory conditions applied by Section 19 and Section 19A of the Licensing Act 2003.

Section 19 of the Licensing Act 2003.

Where this licence authorises the supply of Alcohol

1. No supply of alcohol may be made under the premises licence-
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Section 20 of the Licensing Act 2003 - Films

1. Where [this] premises licence authorises the exhibition of films the admission of children to the exhibition of any film to be restricted in accordance with the following:
2. Where the film classification body is specified in the licence, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation by that body.
3. Where
 - (a) The film classification body is not specified in the licence, or
 - (b) The relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question, admission of children must be restricted in accordance with any recommendation made by that licensing authority.
4. In this section “children” means any person aged under 18; and “film classification body” means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c39) (authority to determine suitability of video works for classification)

Section 21 of the Licensing Act 2003 – Door Supervisors/ Security

1. Where [this] premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each such individual must:
 - (a) Be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
 - (b) Be entitled to carry out that activity by virtue of section 4 of the Act.
2. But nothing in subsection 1. Requires such a condition to be imposed:
 - (a) in respect of premises within paragraph 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001 (c12) (premises with premises licences authorising plays or films); or
 - (b) in respect of premises in relation to:
 - (i) Any occasion mentioned in paragraph 8(3)(b) or (c) of that Schedule (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising films or under a gaming licence, or

(ii) Any occasion within paragraph 8(3)(d) of that Schedule (occasions prescribed by regulations under that Act.

3. For the purposes of this section:

(a) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies, and, which is licensable conduct for the purposes of that Act,

(b) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

Mandatory Conditions under The Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010

Age Verification Policy –

Where the premises licence authorises the sale and or supply of alcohol

1. The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
2. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

Irresponsible drinks promotions

Where the premises licence authorise the sale and supply of alcohol for consumption on the premises

1. The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
2. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children–
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to–
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise).
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on–
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or in any glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

Prohibition on a person dispensing alcohol directly into the mouth of another

3. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

Requirement to provide free tap water

4. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

Permitted measurements of alcohol to be served

5. The responsible person shall ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
 - (b) customers are made aware of the availability of these measures.

The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014

Permitted pricing for the sale of alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula

$$P = D + (D \times V)$$

- where
- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence
- (i) the holder of the premises licence.
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating schedule.

CCTV

1. The premises shall install and maintain a suitable CCTV system covering all areas where the public have access (save for any toilet/showers etc.) which shall continually record during all times the premises are open for the provision of licensable activities and customers remain on the premises.
2. Images recorded by the CCTV system shall be of sufficient quality to ensure the frontal identification of every person entering the premises in any lighting condition and shall have accurate date and time stamping.
3. At least one member of staff conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public in order to ensure that the CCTV system is working and to provide recordings to any responsible authority officer upon request.
4. Recorded images will be downloaded and provided immediately, or where this is not possible as soon as practicable, on request to an officer of a Responsible Authority.
5. The premises licence holder shall ensure that the CCTV system is capable of retaining, and does retain, recorded images for a minimum of 31 days. The CCTV system and images will be kept in a secure environment to which members of the public will not be permitted access.

Staff Training

6. All staff responsible for selling or supplying alcohol, shall, prior to selling or supplying said alcohol, shall receive induction and/or refresher training commensurate with their role and responsibilities in relation to the sale of alcohol and the times and conditions of the premises licence. Such training shall be refreshed as necessary and at least annually.
7. Training shall include instruction on the premises licence holders age verification policy (Challenge 25), the requirement and process for completing the incident log and refusal log.
8. All staff training will be documented in either an electronic or hard copy form kept at the premises and provided to any officer of a Responsible Authority upon request.

Age Verification Scheme – Challenge 25

9. A Challenge 25 scheme shall be operated, requiring any member of staff, agent, or representative of the premises licence holder to be satisfied that any person to whom they are supplying alcohol to, is over 25 years of age or is required to produce acceptable ID to prove they are over 18. .
10. All people and staff involved in the delivery of alcohol, including the premises licence holder/designated premises supervisor, employees, or third-party couriers, must be satisfied that the person to whom an order containing alcohol is being delivered is 18 years or over and shall apply the challenge 25 policy..
11. Acceptable ID for the purpose of age verification are:
 - a. • Proof of age card bearing the PASS Hologram
 - b. • Photo card driving licence
 - c. • Passport or
 - d. • Ministry of Defence Identity Card.

Alcohol Sales and delivery

12. The premises licence holder shall ensure that no person removes from the premises any alcoholic drink in an open or unsealed bottle, glass or other vessel.
13. Alcohol sold or supplied under this premises licence shall not be delivered off the premises to any person unless it is ancillary to a food order also delivered from the premises.
14. The premises licence holder shall have adequate systems in place to ensure that any person delivering alcohol, or involved in the delivery of alcohol, be this the premises licence holder/designated premises supervisor, employees or third-party courier, shall be satisfied at the point of delivery that the person to whom the alcohol is being given to, is 18 years old or over.
15. If acceptable photographic age verification documents cannot be produced, the delivery shall be refused, and alcohol returned to the premises.
16. Alcohol shall not be delivered to any person who is, or who appears to be, under the influence of alcohol or drugs and the alcohol shall be returned to the licensed premises.
17. Alcohol shall only be delivered to the address given on the order, which must be a bona fide business/commercial addresses or private residences. No delivery of alcohol shall be made to any public/open spaces (e.g. car parks, street corners, bus stops, public parks).

Refusal Log

18. All refusals of alcohol sale or supply, including attempted under-age sales, proxy sales and refusals to those who appear intoxicated, whether on the premises or as part of a delivery off the premises, shall be recorded in a refusals log kept and maintained at the premises. The matters to be recorded in the log must include the date, time, name (if known), physical description of the person refused the sale, the reason for the refusal, names of staff involved, and whether the refusal was captured on CCTV.
19. Any identification document coming into the possession of a member of staff, including security staff, shall be recorded in the register, including the name of the person/name on the identification document.
20. The register shall be available for immediate inspection by any authorised officer of the responsible authorities and shall be securely retained by the licence holder for a period of 12 months from the date of the last entry.

Incident Log

21. An incident and accident log shall be maintained on the premises to record all incidents of anti-social behaviour, admission refusals, ejections, seizure of prohibited items, casualties/unwell customers, welfare and safeguarding matters and any accident occurring on the premises.
22. The records shall include the date, time, and location of the incident; nature of the incident; name and contact details of all people involved, and any crime number and details of police officers attending.
23. Incident and accident records may be kept in a bound register with consecutively numbered pages or electronically on a secure digital system and be available for inspection by any authorised officer of the responsible authorities and shall be securely retained by the licence holder for a period of 12 months after the last entry.

Miscellaneous

24. A current Fire Risk Assessment will be kept on the premises and made available for inspection on request by an authorised officer of a Responsible Authority.
25. The premises licence holder will operate the business with general consideration in respect of the neighbouring properties.
26. Clear and prominent notices will be displayed in any outdoor public area, and at the exit, requesting patrons be quiet and have consideration for neighbours in the vicinity.
27. The licence holder shall ensure no noise or vibration emanates from the premises so as to cause a nuisance.

**Annex 3 - Conditions attached after hearing by the licensing authority.
Annex 4 – Plan of Premises**



57 High Road, Bushey, Herts,
WD23 1EE

 Foam Fire Extinguisher

 Licensed Area

Scale 1:100