

## Annual Report of Performance 24/25 – Corporate Benchmarking

The following sets of indicators are publicly available and drawn from a range of government published data sources. They should be viewed in conjunction with our locally collected data and provide context for issues that are being centrally monitored.

### [Office for Local Government \(Oflog\)](#)

Oflog, launched July 2023 within the Department for Levelling Up, Housing and Communities (DLUHC), aims to provide authoritative and accessible data and analysis about the performance of local government and to support sector improvements.

Indicators are being presented though the [Oflog Local Authority Data Explorer](#) for comparison against similar authorities and all local authorities with these responsibilities. Data is collected from submissions to the various government departments rather than submitted directly by the Local Authority. The following indicators fall within District Council responsibilities:

Indicator (including date of data publication)	Latest Outturn	Similar authorities Median	England Median	HBC collected comparator
<b>WASTE</b>				
Household waste recycling rate 21/22	44.3%	51.4%	41.9%	E192
Residual household waste 21/22	492.4kg per household	429.4kg per household	501.1kg per household	E191
Recycling contamination rate 21/22	0%	2.8%	5.5%	
<b>CORPORATE AND FINANCE</b>				
Non ring-fenced reserves as a percentage of service spend 21/22	242.4%	161.3%	131%	
Non ring-fenced reserves as a percentage of Net Revenue Expenditure 21/22	252.3%	153.1%	146.4%	
Non ring-fenced reserves as a percentage of Service Spend 21/22	242.4%	161.3%	131%	
Total Core Spending Power per dwelling 21/22	£262.30	£249.76	£242.19	
Council tax revenue per dwelling 21/22	£1814.65	£1890.25	£1556.44	
Council tax collection rates 21/22	96.6%	97.9%	97.4%	FIN7
Non-domestic rates collection rates 21/22	96.2%	97.4%	97.4%	FIN8
Level of Band D council tax rates 21/22	£187.33	£188.04	£192.56	

<b>Indicator (including date of data publication)</b>	<b>Latest Outturn</b>	<b>Similar authorities Median</b>	<b>England Median</b>	<b>HBC collected comparator</b>
Debt Servicing as a percentage of core spending power 21/22	2.4%	11.8%	10.2%	
Total debt as percentage of core spending power 21/22	139.9%	516.8%	457.5%	
Number of upheld Ombudsman complaints per 10,000 population 21/22	1.9 per 100,000 pop.	1.6 per 100,000 pop.	1.1 per 100,000 pop.	
<b>PLANNING</b>				
Percentage of major planning application decided on time 20-22	94.6%	86.3%	89.8%	PLA33a
Percentage of non-major planning applications decided on time 20-22	96.6%	90%	88.2%	PLA33b
Percentage of major planning applications overturned on appeal 20-22	0%	2.6%	1.4%	PLA 204
Percentage of non-major planning applications overturned on appeal 20-22	1%	1%	0.7	
Date when a Local Plan was formally adopted by an authority	16/1/2013			

### [DEFRA Fly tipping league tables](#)

As part of the Prime Minister's Anti-Social Behaviour Action plan, DEFRA have published Fly-tipping league tables which compare a set of data relating to Fixed Penalty Notices issued in relation to Fly-tipping. They recommend that comparisons between local authorities should be made with care and recognise the number of fly-tips in an area cannot be classified as 'good' or 'poor' due to the complex nature of the situation and various influences on why and where people fly-tip. Information is also provided from our CIPFA Nearest Neighbour Authorities.

<b>Indicator (2022/23)</b>	<b>Total Incidents</b>	<b>Total Actions</b>	<b>Total Fixed Penalty Notice Actions</b>	<b>Prosecution on Actions</b>	<b>Fixed Penalty Notices per incident</b>	<b>Rank of Fixed Penalty Notices per Incident (1 is most issued)</b>	<b>Rank Fixed Penalty Notices (1 is most issued)</b>
Hertsmere	1105	324	16	1	0.014	164	177
Tunbridge Wells	721	236	17	3	0.0236	123	170
Epping Forest	2834	1464	33	0	0.0116	178	133
Spelthorne	1642	1909	61	2	0.03037	92	98

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Tonbridge and Melling	833	920	85	0	0.1020	38	86
Maidstone	2391	507	62	0	0.0259	115	97
Three Rivers	453	445	10	0	0.0221	131	200
St Albans	579	255	19	0	0.0328	99	162
Epsom and Ewell	472	276	23	0	0.0487	73	154
Broxbourne	1122	1314	126	4	0.1123	35	74
Ashford	1177	528	26	25	0.0221	129	146
Reigate and Bansted	7887	7928	41	0	0.0052	221	120
Elmbridge	1212	548	24	0	0.0198	136	150
Runnymede	780	80	1	0	0.0013	250	251
East Hertfordshire	655	144	31	2	0.0473	75	134