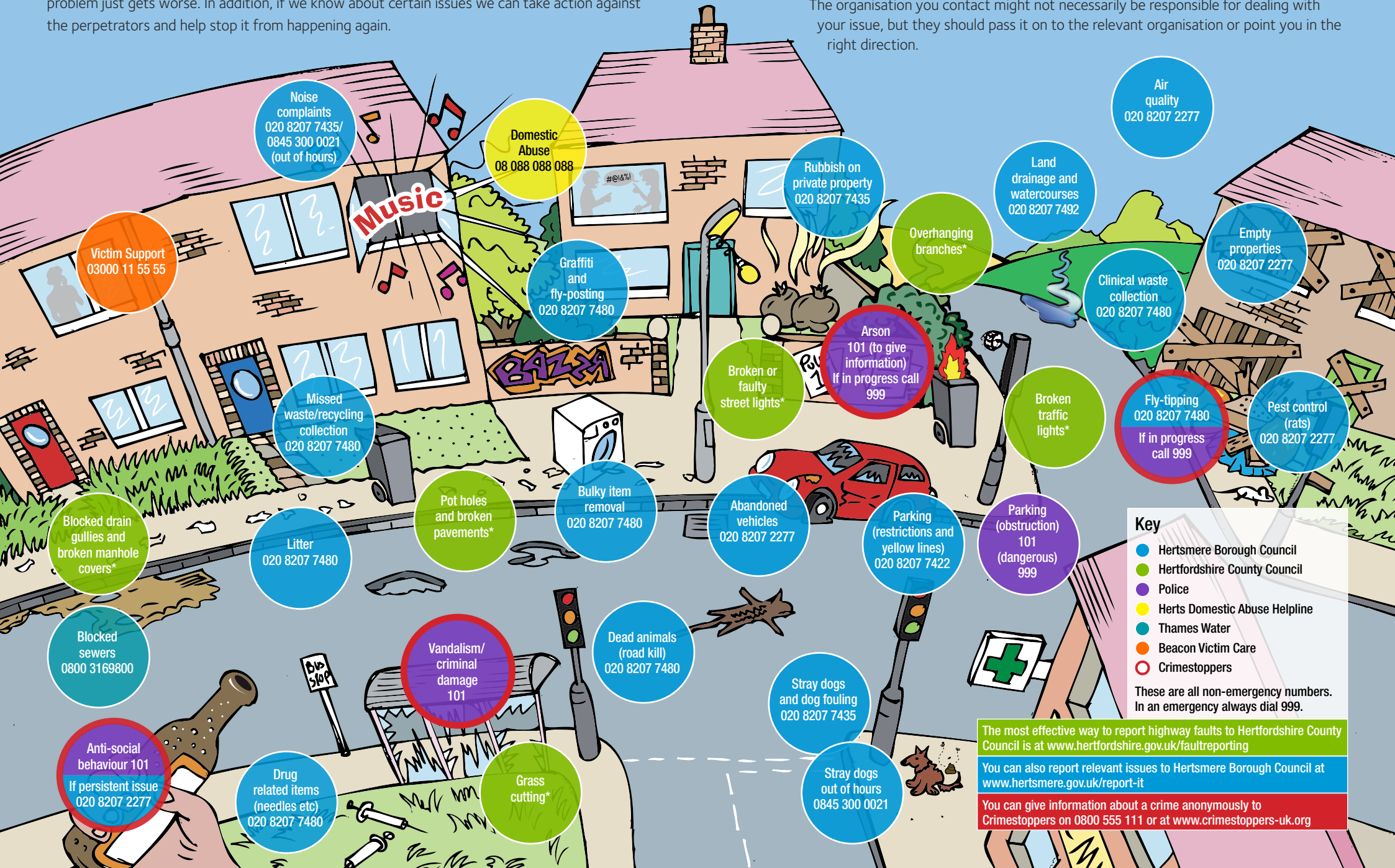


Hertsmere is a safe and clean borough but, like any area, issues do arise from time to time. To help keep your local neighbourhood clean, green and safe, please **Take Pride in Hertsmere** and report any problems so we can fix them. If they don't get reported, they won't get fixed, and the problem just gets worse. In addition, if we know about certain issues we can take action against the perpetrators and help stop it from happening again.

Use the contact details below to let us know what's going on in your area. Some of the contact details are for Hertsmere Borough Council, some are for Hertfordshire County Council (which has responsibility for roads and street lights) and some are for other organisations.

The organisation you contact might not necessarily be responsible for dealing with your issue, but they should pass it on to the relevant organisation or point you in the right direction.



Noise complaints  
020 8207 7435/  
0845 300 0021  
(out of hours)

Domestic Abuse  
08 088 088 088

Rubbish on private property  
020 8207 7435

Air quality  
020 8207 2277

Victim Support  
03000 11 55 55

Land drainage and watercourses  
020 8207 7492

Music

Graffiti and fly-posting  
020 8207 7480

Overhanging branches\*

Empty properties  
020 8207 2277

Missed waste/recycling collection  
020 8207 7480

Clinical waste collection  
020 8207 7480

Broken or faulty street lights\*

Arson  
101 (to give information)  
If in progress call 999

Pest control (rats)  
020 8207 2277

Fly-tipping  
020 8207 7480  
If in progress call 999

Broken traffic lights\*

Blocked drain gullies and broken manhole covers\*

Litter  
020 8207 7480

Pot holes and broken pavements\*

Bulky item removal  
020 8207 7480

Abandoned vehicles  
020 8207 2277

Parking (restrictions and yellow lines)  
020 8207 7422

Parking (obstruction)  
101 (dangerous)  
999

Blocked sewers  
0800 3169800

Vandalism/criminal damage  
101

Dead animals (road kill)  
020 8207 7480

Stray dogs and dog fouling  
020 8207 7435

Anti-social behaviour 101  
If persistent issue  
020 8207 2277

Drug related items (needles etc)  
020 8207 7480

Grass cutting\*

Stray dogs out of hours  
0845 300 0021

**Key**

- Hertsmere Borough Council
- Hertfordshire County Council
- Police
- Herts Domestic Abuse Helpline
- Thames Water
- Beacon Victim Care
- Crimestoppers

These are all non-emergency numbers. In an emergency always dial 999.

The most effective way to report highway faults to Hertfordshire County Council is at [www.hertfordshire.gov.uk/faultreporting](http://www.hertfordshire.gov.uk/faultreporting)

You can also report relevant issues to Hertsmere Borough Council at [www.hertsmere.gov.uk/report-it](http://www.hertsmere.gov.uk/report-it)

You can give information about a crime anonymously to Crimestoppers on 0800 555 111 or at [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)