

FOI number: **HBC\_FOI\_20210057**  
Date FOI Received: **28/01/2021**  
Department: **Other**  
Title: **Support Exempt Accommodation**  
Description: **Support Exempt Accommodation**

**Request: (As Redacted sent by requestor)**

- a. how many Support Exempt Accommodation providers there are in your authority area, for each of the past 3 calendar years.
- b. how many residents currently live in Support Exempt Accommodation, for each of the past 3 calendar years.
- c. What is the total enhanced housing benefit paid to the Support Exempt Accommodation sector in each of the past 3 calendar years.
- d. How many claims have been approved for enhanced housing benefit for those who live in Supported Enhanced Accommodation in each of the past 3 calendar years.

**Response: (Response as Redacted sent by service)**

	Number of Providers	Total benefit paid	Number of claims
2021	12	£1,413,147	102
2020	12	£1,182,822	102
2019	14	£1,118,376	19

Please note, we do not hold the information on the number of residents in each unit. The council do not necessarily make the referrals as they could come from the county council who retain the adult social care function. This means we might not necessarily know of all residents in all units. However, the vast majority of residents will claim benefit (over 95%).

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services

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