

FOI number: **HBC_FOI_20210037**
Date FOI Received: **20/01/2021**
Department: **Environmental Health**
Title: **Complaints received re alleged workplace covid-19 violations between 2332020 to 2012021**
Description: **Complaints of COVID-19 violations**

Request: (As Redacted sent by requestor)

1A) How many complaints have you received of alleged workplace covid-19 violations between 23/3/2020 to 20/1/2021?

1B) How many of these involved asking employees to attend the office/workplace when they claim they can reasonably work from home between 23/3/2020 to 20/1/2021?

Please provide a breakdown of complaints for 1A for each month from March 2020 to January 2021. e.g Nov 2020: 21 complaints

Please provide a breakdown of complaints for 1b for each month from March 2020 to January 2021. e.g Nov 2020: 21 complaints

2 Please provide specific details of the types of complaints you have received (If you have multiple complaints please provide as many as you possibly can)

3) How many complaints have resulted in further action in this time frame (March 2020– Jan 2021)

Please provide a breakdown of complaints for Q1A that have resulted in further action for each month from March 2020 to January 2021 - e.g Nov 2020: 21 complaints

Please provide a breakdown of complaints for Q1B that have resulted in further action for each month from March 2020 to January 2021 - e.g Nov 2020: 21 complaints

4) What further action has been taken? E.g. have any businesses been fined or closed down as a result of the breach?

Response: (Response as Redacted sent by service)

1A) How many complaints have you received of alleged workplace covid-19 violations between 23/3/2020 to 20/1/2021? **23**

1B) How many of these involved asking employees to attend the office/workplace when they claim they can reasonably work from home between 23/3/2020 to 20/1/2021? **13**

Please provide a breakdown of complaints for 1A for each month from March 2020 to January 2021. e.g Nov 2020: 21 complaints: **March 2020 = 1, April 2020 = 2, May 2020 = 1, June 2020 = 2, July 2020 = 1, August 2020 = 2, September 2020 = 2, October 2020 = 2, November 2020 = 2, December 2020 = 2, January 2021 = 6**

Please provide a breakdown of complaints for 1b for each month from March 2020 to January 2021. e.g Nov 2020: 21 complaints **March 2020 = 1, July 2020 = 1, September 2020 = 2, October 2020 = 1, November 2020 = 2, December 2020 = 1, January 2021 = 5**

2 Please provide specific details of the types of complaints you have received (If you have multiple complaints please provide as many as you possibly can) **being made to work in the workplace when they can work from home, lack of social distancing.**

3) How many complaints have resulted in further action in this time frame (March 2020– Jan 2021)
None

Please provide a breakdown of complaints for Q1A that have resulted in further action for each month from March 2020 to January 2021 - e.g Nov 2020: 21 complaints **None**

Please provide a breakdown of complaints for Q1B that have resulted in further action for each month from March 2020 to January 2021 - e.g Nov 2020: 21 complaints **None**

4)What further action has been taken? E.g. have any businesses been fined or closed down as a result of the breach? **None**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services