

FOI number: **HBC\_FOI\_20210026**  
Date FOI Received: **15/01/2021**  
Department: **Information Digital Services**  
Title: **Local Authority IT systems**  
Description: **Web domain blocking**

**Request: (As Redacted sent by requestor)**

I wish to file a freedom of information request to understand how your Local Authority IT systems block or allow certain websites.

In particular I would like to know, is the web domain "[tryal.ai](https://www.tryal.ai)" currently blocked by your Local Authority IT system?

Does this block affect schools and education centres within your local authority?

What is the process to apply for the block to be removed?

**Response: (Response as Redacted sent by service)**

Hertsmere Borough Council does not currently block web domain [tryal.ai](https://www.tryal.ai) or the top-level domain.

Hertsmere Borough Council are not responsible for schools and education centres, this is a county council function in Hertfordshire and you should contact Hertfordshire County Council.

Hertsmere Borough Council will consider unblocking websites if the website is required for council business purposes. Please contact our Customer Services department who will be able to assist.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services

**Hertsmere Borough Council** | Civic Offices | Elstree Way | Borehamwood | Herts | WD6  
1WA  
t: 020 8207 2277