

FOI number: **HBC\_FOI\_20210005**  
Date FOI Received: **04/01/2021**  
Department: **Waste and recycling**  
Title: **Missed bins annually and cost**  
Description: **Missed bin collection cost**

**Request: (As Redacted sent by requestor)**

- 1: How many missed bin collections does the council have to deal with annually?
- 2: What is the annual cost of missed bin collections to the council?

**Response: (Response as Redacted sent by service)**

1. Please follow the link below for the figures for 2018, 2019 and 2020.:

Link to the 2018/19 figure: <https://www.hertsmere.gov.uk/Documents/11-Your-Council/Official-Publications--Guides--Policies/Annual-Report-2018-19.pdf> (see page 3)

Link to the 2019/20 figure: <http://www5.hertsmere.gov.uk/democracy/documents/g10606/Public%20reports%20pack%20Wednesday%2008-Jul-2020%2016.00%20Executive.pdf?T=10> page 51

2. These costs are not recorded separately as the vehicle can be used for other tasks.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services

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