

FOI number: **HBC_FOI_20210099**
Date FOI Received: **17/02/2021**
Department: **Environmental Health**
Title: **Noise Complaints 2020**
Description: **Noise Complaints 2020**

Request: (As Redacted sent by requestor)

Under the Freedom of Information Act, I would like to request the total number of noise complaints relating to vehicle noise, received by the council in the last year (2020).

Response: (Response as Redacted sent by service)

From 1/1/2020 to 31/12/2020 the council has received the following vehicle noise related complaints as follows:

Vehicle alarm = 1
Motorcycles off road = 3
Motorcycles on road = 0
Transport road = 1

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services