

FOI number: **HBC_FOI_20210206**
Date FOI Received: **15/04/2021**
Department: **Environmental Health**
Title: **Littering and Fly-tipping FPNs, complaints, enquiries and staff furlough**
Description: **Littering and Fly-tipping FPNs, complaints, enquiries and staff furlough**

Request: (As Redacted sent by requestor)

Littering:

Please could you provide the requested data per year for the last 5 years (2015- 2020)

1. What is the fine cost of a littering Fixed Penalty Notice (FPN)?
2. How many FPNs did you issue for littering?
3. How many FPNs for littering were paid for each year over the last 5 years?
4. How many council complaints have you had for littering?
5. How many employees do you have that litter pick and how has this number changed over the last 5 years?
6. How many journalist inquiries regarding litter picking have you received over the last 5 years?
7. How many staff members were furloughed during 2020 and 2021?

Fly-tipping:

Please could you provide the requested data per year for the last 5 years (2015- 2020)

1. What is the fine cost for a Fly-tipping FPN?
2. How many fly-tipping FPN have you issued for each year over the last 5 years?
3. How much money was collected from FPNs for Fly-tipping each year for the last 5 years?
4. How many reports/complaints on fly-tipping did you receive for the above time frame?
5. What is the cost to the council to rectify fly-tipping offences?

Response: (Response as Redacted sent by service)

1. What is the fine cost of a littering Fixed Penalty Notice (FPN)? **£75**
2. How many FPNs did you issue for littering? **26**
3. How many FPNs for littering were paid for each year over the last 5 years? **20**
4. How many council complaints have you had for littering? **258 reported to EH up to 19/04/2016 51 reported to customer services.**
5. How many employees do you have that litter pick and how has this number changed over the last 5 years? **There are currently 9 roles for Street Cleansing/Loaders. This has remained fairly static.**
6. How many journalist inquiries regarding litter picking have you received over the last 5 years? **This information is not recorded. Journalists enquiries are not distinguished from other enquiries.**
7. How many staff members were furloughed during 2020 and 2021? **None**

Fly-tipping:

Please could you provide the requested data per year for the last 5 years (2015- 2020)

1. What is the fine cost for a Fly-tipping FPN? **£300**
2. How many fly-tipping FPN have you issued for each year over the last 5 years? **37 - This information is already published for all authorities on the national wastedataflow website.**
3. How much money was collected from FPNs for Fly-tipping each year for the last 5 years? **£800 / £1400 / £1500 / £1100 / £0 - This information is already published for all authorities on the national wastedataflow website.**

4. How many reports/complaints on fly-tipping did you receive for the above time frame? **1615 reported to EH up to 19/04/2016 and Customer Service reports= 6,060 Complaints = 34**
5. What is the cost to the council to rectify fly-tipping offences? **This is estimated as £100,000/year as the cost of three full time employees plus vehicle depreciation. The cost of disposal is not included in this estimate and will vary according to the volume of waste collected.**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services