

FOI number: **HBC_FOI_20200642**
Date FOI Received: **10/11/2020**
Department: **Environmental Health**
Title: **Complaint 211 Mutton Lane**
Description: **Complaint 211 Mutton Lane**

Request: (As Redacted sent by requestor)

I understand a complaint was registered regarding a business run from 211 Mutton Lane earlier this year. Can you tell me what the outcome of this complaint was.

Response: (Response as Redacted sent by service)

The investigation has been closed and no formal action was taken.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700 Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services