

FOI number: **HBC\_FOI\_20200299**  
Date FOI Received: **04/05/2020**  
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**  
Title: **Care Assessments and COVID-19**  
Description: **Information on financial assessments for means tested care and support by face to face and online between 25 December 2019 to 25 April 2020.**

**Request: (As Redacted sent by requestor)**

Dear Sir/Madam,

This is a request for information under the Freedom of Information Act 2000.

My request relates to financial assessments for care. My request is as follows.

1a) How many financial assessments (means tests for care and support) were carried out by the council on an individual, face to face, between 25.12.2019 - 25.02.2020?

1b) How many financial assessments (means tests for care and support) were carried by the council on an individual, face to face between 25.02.2020 - 25.04.2020?

2a) How many financial assessments (means tests for care and support) were carried out on an individual by the Council in some way other than face to face (e.g online) between 25.12.2019 - 25.02.2020?

2b) How many financial assessments (means tests for care and support) were carried out on an individual by the Council in some way other than face to face (e.g online) between 25.02.2020 - 25.04.2020?

3a) How many people employed by the council as social workers or social care workers have had to either take sick leave, or have been unable to go into work for a period of time lasting over one week due to Covid-19, up until 25.04.2020.

If you are unable to provide numbers for people indirectly employed by the council, please provide numbers on staff directly employed by the council.

3b) Please could you give this number as a percentage of the total workforce.

If you feel that a substantive response to this request is not possible within the designated time frame, I would be grateful if you could either contact me on how to refine that request, or ideally, focus just on parts 1a, 1b, 3a and 3b of the request that order of priority. I appreciate LAs are under a lot of pressure at the moment, so refining in this way could save time carrying out this request, or having to process a new request.

Furthermore, if part of the information in the scope of this request catches one or more exceptions please remember to apply a presumption in favour of disclosure, as stipulated by regulation 12(2).

I look forward to receiving your response within 20 days. If you need any further clarification, please do not hesitate to contact me.

Many thanks in advance for your assistance.

**Response: (Response as Redacted sent by service)**

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards  
FOI