

FOI number: **HBC_FOI_20200203**
Date FOI Received: **03/03/2020**
Department: **Information Digital Services**
Title: **Web filtering contract**
Description: **Information on the web filtering solution used, the cost and deployment process.**

Request: (As Redacted sent by requestor)

Hello,

I am currently doing some research in regards to public sector security and under the Freedom of Information Act would be grateful if you could supply the details on the following points:

1. Which Web Filtering Solution do you currently have implemented at the local authority?
2. Do you use a different solution for your schools, corporate and other public services (such as libraries)? Please indicate which solutions do you use.
3. How many users does this support?
4. Who was this purchased through?
5. How much is the current contract value and how many years does this cover?
6. When is the Web Filtering contract due to expire?
7. Who is in charge of reviewing the web filtering contract/solution?
8. Do you use a standalone Filter or is it bundled within product suite?
9. How is the system delivered :
 - A. centralised
 - B. decentralised
 - C. Other (please specify)
10. How is the system deployed:
 - A. On premise
 - B. Cloud
 - C. Hybrid
11. Which monitoring solution do you currently have implemented at the local authority?

Many Thanks,

Response: (Response as Redacted sent by service)

1. See note 1 below
2. No. Please note Schools and Libraries are County Council services.
3. 350
4. Care Tower
5. £2,800 pa
6. January 2021
7. Information and Digital Services Manager
8. Standalone
9. A
10. A
11. See note 1 below

Note 1

In response to questions 1 and 11, on inspecting our records and the information which we hold, it would appear that the information requested is covered by an exemption or exemptions contained within the Act. We are required to explain why we believe this to be the case.

The information which you have requested is, in our opinion, exempt from a request under Section 1 of the Freedom of Information Act 2002 because of the exemption contained in Section 35 of the Act.

While we believe the exemption in Section 31(1)(a) applies in this case, we would still be obliged to release this information in respect of your request except for where the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Hertsmere Borough Council acknowledges the significant public interest in openness and transparency and therefore recognises that any request under Section 1 of the Act is potentially in the public interest. However, in dealing with your request we have taken into consideration whether the public interest is best served by disclosing or withholding the information. Disclosure of this information could potentially facilitate cyber-attacks on the Council, which would not be in the public interest. We are not aware of any particular public interest in the subject matter of your inquiry which would outweigh maintaining the exemption.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services