

FOI number: **HBC\_FOI\_20200415**  
 Date FOI Received: **18/07/2020**  
 Department: **Waste and recycling**  
 Title: **Pest Control call outs 01 Apr 19 - 30 Jun 20**  
 Description: **Pest Control call outs 01 Apr 19 - 30 Jun 20**

**Request: (As Redacted sent by requestor)**

Please provide the number of pest control 'call outs' made to the council between 01 April 2019 and 30 June 2020, disaggregated by month and 'type' of pest.

**Response: (Response as Redacted sent by service)**

Due to Covid 19 no pest control call outs were undertaken from Monday 16 March 2020 – Friday 12 June 2020.

Please note that we do not treat bees, these were call outs for wasp treatment where the bees had been mistaken for wasps.

Month	Ants	Bedbugs	Bees	Cockroaches	Fleas	Mice	Rats	Squirrels	Wasps	Flies	Carpet Moths	Other
Apr-19	0	0	3	0	0	1	16	0	5	1	0	0
May-19	2	0	2	0	0	0	13	1	2	0	1	0
Jun-19	1	0	1	0	0	1	7	1	4	0	0	1
Jul-19	0	0	0	0	1	4	12	0	25	1	0	0
Aug-19	0	0	0	0	0	2	8	0	17	0	0	0
Sep-19	0	0	0	0	0	5	7	0	4	0	0	0
Oct-19	0	1	0	1	0	0	10	0	10	0	0	1
Nov-19	0	0	0	0	0	2	20	0	5	0	0	0
Dec-19	0	0	0	0	0	2	10	4	3	0	0	0
Jan-20	0	0	0	1	0	4	20	0	0	0	0	1
Feb-20	0	0	0	0	0	5	12	1	1	0	0	1
Mar-20	0	0	0	0	0	0	7	0	0	0	0	0
Apr-20	0	0	0	0	0	0	0	0	0	0	0	0
May-20	0	0	0	0	0	0	0	0	0	0	0	0
Jun-20	1	0	1	0	0	0	4	0	5	0	0	0

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
 Wycliffe House, Water Lane  
 Wilmslow  
 Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services

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