

FOI number: **HBC\_FOI\_20200117**  
Date FOI Received: **31/01/2020**  
Department: **Information Digital Services**  
Title: **Telecoms providers**  
Description: **Details of the telecoms and IT infrastructure providers and number of connections and contract dates.**

**Request: (As Redacted sent by requestor)**

Good afternoon,

I am writing to you to request some information about your Telecoms and IT infrastructure. I politely request information on your current provider for the following:

- 1) Current mobile and fixed lines provider
- 2) Contract end dates for both
- 3) No. of mobile connections
- 4) Key decision maker

Many thanks, in advance.

**Response: (Response as Redacted sent by service)**

- 1) Current mobile, EE. Fixed lines provider, Daisy.
- 2) EE July 2020, Daisy September 2020
- 3) Voice 134, Data 100
- 4) John Robinson  
Information and Digital Services Manager

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services