

FOI number: **HBC\_FOI\_20200085**  
Date FOI Received: **30/01/2020**  
Department: **Housing**  
Title: **Specialist Supported Housing support 2016-2019**  
Description: **Details of the Specialist Supported Housing (SSH) from 2016 to 2019 including the amount paid and providers.**

**Request: (As Redacted sent by requestor)**

Dear Freedom of Information Officer,

I am writing to request information under the Freedom of Information Act 2000. In order to assist you with this request, I am outlining my query as specifically as possible.

The following questions all refer to Specialist Supported Housing (SSH), by which I mean specialist supported housing which is **exempted entirely from social rent caps**. SSH is defined in the Housing Rents (Exceptions and Miscellaneous Provisions Regulations 2016), as accommodation 'specifically designed or adapted for people who require specialised services to enable them to live independently as an alternative to a care home, and where the level of ongoing support provided is approximately the same as that provided by a care home'.

1. For each year, what was the total paid out on Specialist Supported Housing under the Exempt category, 2016/17, 2017/18 and 2018/19 (financial)

2. How much (if any) was paid out each financial year (2016/17, 2017/18, 2018/19) to the following providers, if possible, please note

(a.) how much was paid for accommodation costs (e.g. rent: through Local Housing Allowance rates etc,)

(b.) how much was paid for in-house support services (eg. service charge, for Care Support and Supervision, etc,)

(c.) how many people were housed as a result of referrals by the council for accommodation in properties run by each provider (and each year)

- I. Bespoke Supportive Housing Tenancies
- II. Westmoreland Supported Housing
- III. Brunelcare
- IV. First Priority
- V. Progress
- VI. Inclusion
- VII. Golden Lane Housing (GLH)
- VIII. Reside
- IX. Dimensions
- X. Care HA
- XI. Advance
- XII. Sustain (UK) Limited
- XIII. Trinity Housing Association Limited

3. Since April 2019, please provide (a.) the names of all Registered Providers paid by the council to provide Specialist Supported Housing under the Exempt category since April 2019 to date, (b.) how much was paid to each since April 2019.

**I wish to receive the replies to all questions in a CSV/Excel file.**

If my request is denied in whole or in part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all non-exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

I would be grateful if you could confirm in writing that you have received this request. I look forward to your response within 20 working days, as outlined by the statute.

With many thanks,

**Response: (Response as Redacted sent by service)**

Hertsmere Borough Council is not a unitary authority, specialist supported housing funding is managed by Hertfordshire County Council. Website – <https://www.hertfordshire.gov.uk/home.aspx>

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<http://www.hertsmere.gov.uk/councildemocracy/accesstoinformation/>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services