

FOI number: **HBC_FOI_20200077**
Date FOI Received: **28/01/2020**
Department: **Information Digital Services**
Title: **Firewall, Antivirus and Enterprise**
Description: **Details of the contract arrangements for firewall, anti-virus software, Microsoft Enterprise Agreement.**

Request: (As Redacted sent by requestor)

Data and Information Officer

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

1. Standard Firewall (Network) - *Firewall service* protects your corporate Network from unauthorised access and other Internet security threats
2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.
3. Microsoft Enterprise Agreement - is a volume licensing package offered by *Microsoft*.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

1. Who is the existing supplier for this contract?
2. What does the organisation annual spend for each of contract?
3. What is the description of the services provided for each contract? Please do not just state firewall.
4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)
5. What is the expiry date of each contract?
6. What is the start date of each contract?
7. What is the contract duration of contract?
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.
9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)

Thanks you, they said that you will send me a confirmation email.

Response: (Response as Redacted sent by service)

1. Standard Firewall (Network) - *Firewall service* protects your corporate Network from unauthorised access and other Internet security threats

1. Who is the existing supplier for this contract?	Internal System
2. What does the organisation spend for each of contract?	£4800.00
3. What is the description of the services provided for each contract? Please do not just state firewall.	Managed & Live Security
4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)	Exempt, please refer to note 1 below
5. What is the expiry date of each contract?	December 2020
6. What is the start date of each contract?	December 2019
7. What is the contract duration of contract?	Annually
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.	John Robinson Information and Digital Services Manager 020 8207 2277 John.robinson@hertsmere.gov.uk
9. Number of License (ONLY APPLIES TO CONTRACT 3)	N/A

2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

1. Who is the existing supplier for this contract?	Caretower
2. What does the organisation spend for each of contract?	£4676.00
3. What is the description of the services provided for each contract? Please do not just state firewall.	Managed & Live Security
4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)	Exempt, please refer to note 1 below
5. What is the expiry date of each contract?	January 2021
6. What is the start date of each contract?	January 2020
7. What is the contract duration of	Annually

contract?	
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.	John Robinson Information and Digital Services Manager 020 8207 2277 John.robinson@hertsmere.gov.uk
9. Number of License (ONLY APPLIES TO CONTRACT 3)	N/A

3. Microsoft Enterprise Agreement - is a volume licensing package offered by *Microsoft*.

1. Who is the existing supplier for this contract?	Phoenix Software
2. What does the organisation spend for each of contract?	£74065.34
3. What is the description of the services provided for each contract? Please do not just state firewall.	Managed & Live Security
4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)	N/A
5. What is the expiry date of each contract?	November 2019
6. What is the start date of each contract?	November 2020
7. What is the contract duration of contract?	Annually
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.	John Robinson Information and Digital Services Manager 020 8207 2277 john.robinson@hertsmere.gov.uk
9. Number of License (ONLY APPLIES TO CONTRACT 3)	1251

Details of Hertsmere Borough Council's Microsoft Enterprise Agreement can be found in the contract register on our website <https://in-tendhost.co.uk/supplyhertfordshire/asp/ContractManage/342> . The contract provides annual average of 325 E3 licences at an average cost of £57,000.00.

Note 1

With regard to question 4 for Standard Firewall (Network) and Anti-virus application, we believe that the information requested is covered by an exemption or exemptions contained within the Act. We are required to explain why we believe this to be the case.

The information, which you have requested, is, in our opinion, exempt from a request under Section 1 of the Freedom of Information Act 2002 because of the exemption contained in Section 35 of the Act.

While we believe the exemption in Section 31(1)(a) applies in this case, we would still be obliged to release this information in respect of your request except for where the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Hertsmere Borough Council acknowledges the significant public interest in openness and transparency and therefore recognises that any request under Section 1 of the Act is potentially in the public interest. However, in dealing with your request we have taken into consideration whether the public interest is best served by disclosing or

withholding the information. Disclosure of this information could potentially facilitate cyber-attacks on the Council, which would not be in the public interest. We are not aware of any particular public interest in the subject matter of your inquiry which would outweigh maintaining the exemption.

Details of Hertsmere Borough Council's Microsoft Enterprise Agreement can be found in the contract register on our website <https://intendhost.co.uk/supplyhertfordshire.aspx/ContractManage/342> . The contract provides annual average of 325 E3 licences at an average cost of £57,000.00.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services