

FOI number: **HBC\_FOI\_20200004**  
Date FOI Received: **02/01/2020**  
Department: **Waste and recycling**  
Title: **Recycling data 2017-2019**  
Description: **Information on the levels of recycling in 2017-2019 including levels of rejection and the amounts exported.**

**Request: (As Redacted sent by requestor)**

I am writing to make an open request for all the information relating to the questions below to which I am entitled under the Freedom of Information Act. Please could I request the following information:

1. The most recent figures for the number of street bins in your council / authority area
  - i) in total
  - ii) that can be used for recycling
  
2. How much green bin waste (in tonnes) in your council /authority area was actually recycled in:
  - i) 2017
  - ii) 2018
  - iii) 2019
  
3. How much recycling (in tonnes) in your council /authority area was rejected in:
  - i) 2017
  - ii) 2018
  - iii) 2019
  
4. The number of complaints for missed bin collections in your council / authority area in:
  - i) 2017
  - ii) 2018
  - iii) 2019
  
5. How much recycling (in tonnes) in your council / authority area was sent out of the United Kingdom in:
  - i) 2017
  - ii) 2018
  - iii) 2019
  
6. How much did the council /authority spend on litter waste in:
  - i) 2017
  - ii) 2018
  - iii) 2019
  
7. According to the most recent figures, what is the council's or authority's capacity for recycling (in tonnes) for the following types of material:
  - i) glass
  - ii) plastic
  - iii) wood
  - iv) aluminium
  - v) paper
  - vi) cardboard

- vii) steel
- viii) clothing and textiles

**Response: (Response as Redacted sent by service)**

1.

- i) 483
- ii) 159

2. Please note: Data is recorded in financial years. Therefore the data for 2019/20 is not available yet.

- i) 2017/18 = 9,019.49
- ii) 2018/19 = 8,773.50
- iii) N/A

3.

- i) 2017/18 = 7,167.30
- ii) 2018/19 = 7,099.74
- iii) N/A

4. This information is not held.

5. This information is not recorded and held by Hertsmere Borough Council. Please follow the link below to the Waste Dataflow website where the information is recorded. [www.wastedataflow.org](http://www.wastedataflow.org)

6. This information is not recorded separately.

7. As a Waste Collection Authority, Hertsmere Borough Council do not have a processing capacity.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services