

FOI number: **HBC_FOI_20200111**
Date FOI Received: **03/02/2020**
Department: **Information Digital Services**
Title: **Environmental Crime Enforcement Software**
Description: **Details of Environmental Crime Enforcement Software in use for processing Fixed Penalty Notices and contract supplier and end date.**

Request: (As Redacted sent by requestor)

Dear Hertsmere Borough Council,

What software do you use for Environmental Crime Enforcement (Issue and processing of fixed penalty notices)?

When does the current contract with the software supplier end?

Yours faithfully,

Response: (Response as Redacted sent by service)

Hertsmere Borough Council currently does not use software to issue and process Environmental Crime Enforcement fixed penalty notices.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services