

FOI number: **HBC\_FOI\_20200721**  
Date FOI Received: **16/12/2020**  
Department: **Finance**  
Title: **Mobile phone contracts**  
Description: **Mobile phone contracts**

**Request: (As Redacted sent by requestor)**

In accordance with the Freedom Of Information Act can you please provide the following information:

1. Main contact details of the person responsible for this at your council.
2. Who is your mobile phone network supplier
3. Is your agreement directly with the network or a 3<sup>rd</sup> party supplier, if 3<sup>rd</sup> party please supply details.
4. Number of Mobile Phone Numbers (MPN's) in the agreement.
5. How much data usage do you have.
6. How much spend per month.
7. Agreement renewal date

**Response: (Response as Redacted sent by service)**

1. John Robinson
2. Information & Digital Services Manager
3. Tel No: 020 8207 2277
4. [John.robinson@hertsmere.gov.uk](mailto:John.robinson@hertsmere.gov.uk)
5. EE Limited
6. Directly with the network.
7. 229
8. Approximately 500GB per month
9. £3,984 average monthly expenditure based on the first nine months of 2020/21 (April-December 2020)
10. November 2020. The contract has expired and is rolling until a new tender process begins in early 2021.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services