

FOI number: **HBC_FOI_2019077**
Date FOI Received: **24/01/2019**
Department: **Information Digital Services**
Title: **Software**
Description: **Software in use for Planning (Development Management) and Enforcement, Building Control, Land Charges, Licensing, GIS and if procuring within the next 12 months.**

Request: *(As Redacted sent by requestor)*

Dear Sir/Madam

I would be grateful if under FOI Regulations you would provide the information to the following questions please.

1. The software systems used for the following service areas:
(If you are going through procurement and have confirmation that you are changing your system(s), please provide the name of the software system you are moving to, rather than the one currently being used).

- (a) Planning (Development Management) and Enforcement
- (b) Building Control
- (c) Land Charges
- (d) Licensing
- (e) GIS

If you do not have software systems due to not providing the service, e.g. County Council's with building control, please respond N/A.

2. If you are considering undergoing a procurement exercise in the next 12 months or are part way through procurement but haven't confirmed the supplier, please respond 'yes' to the respective service areas.

- (a) Planning (Development Management) and Enforcement
- (b) Building Control
- (c) Land Charges
- (d) Licensing
- (e) GIS

Thank you in advance for your assistance.

Kind regards

Response: *(Response as Redacted sent by service)*

1. The software systems used for the following service areas:
(If you are going through procurement and have confirmation that you are changing your system(s), please provide the name of the software system you are moving to, rather than the one currently being used).

- (a) Idox Uniform
- (b) Building Control is provided by Hertfordshire Building Control who use Tascomi
- (c) Idox Uniform
- (d) Idox Uniform
- (e) Arcserve

If you do not have software systems due to not providing the service, e.g. County Council's with building control, please respond N/A.

2. If you are considering undergoing a procurement exercise in the next 12 months or are part way through procurement but haven't confirmed the supplier, please respond 'yes' to the respective service areas.

- (a) Planning (Development Management) and Enforcement
- (b) Building Control
- (c) Land Charges
- (d) Licensing
- (e) GIS

Hertsmere Borough Council are not planning to procure any of the above systems in the next 12 months.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services