

FOI number: **HBC\_FOI\_2019055**  
Date FOI Received: **18/01/2019**  
Department: **Business Rates**  
Title: **Business rates**  
Description: **Information on whether Non-Domestic Rates (NDR/Business Rates) credit data is extracted and published online.**

**Request:** *(As Redacted sent by requestor)*

Please can you answer the following questions;

1. Do you hold NDR credit data?
2. Do you publish NDR credit data online? If yes, could you copy and paste the link. And state which months the NDR credit data is updated on and the number of times you extract the data per financial year? (Please put N/A is not applicable.)
3. Do you release NDR credit data through FOI requests? If yes please state the months you extract the data and the number of times you do this per financial year? (Please put N/A is not applicable.)
4. Could I have your direct business rates team email address and phone number?

**Response:** *(Response as Redacted sent by service)*

1. We do hold NDR credit data
2. We do not publish details on line
3. We do not release NDR credit data
4. The e-mail address for the business rates team is [revenues@hertsmere.gov.uk](mailto:revenues@hertsmere.gov.uk) and the phone number is 020 8207 7409

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.