

FOI number: **HBC_FOI_20190173**
Date FOI Received: **28/02/2019**
Department: **Council Tax**
Title: **Council tax support scheme**
Description: **Details of the council tax reductions scheme, also known as council tax support.**

Request: *(As Redacted sent by requestor)*

I am updating our records to take account of any changes to the council tax reduction/support scheme in Hertsmere from April 2019.

Please could you provide me with details of your council tax reduction scheme (sometime know as council tax support) for working-age claimants for 2019/20.

If you have made any changes from the scheme you operated in 2018/19, please identify those changes.

If you have already published your 2019/20 council tax reduction/support scheme policy document, please provide a link/copy.

Thank you for your help.

Response: *(Response as Redacted sent by service)*

We have not changed the CTS scheme from last year (except for annual uprating). The new scheme is available on our website:

<https://www.hertsmere.gov.uk/Documents/01-Benefits--Council-Tax/Benefits/Hertsmere-S13a-201920-v1.2.pdf>

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services