



[www.hertsmere.gov.uk/hertsmere-together](http://www.hertsmere.gov.uk/hertsmere-together)

# Partnership Review 2015-2017



# Large print and languages

---

Hertsmere Borough Council aims to provide information in alternative formats where possible.

If you would like a document in a different language or format please call 020 8207 7445 or email [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk) and we will do our best to help.

Please allow sufficient time for any document to be translated.

تهدف بلدية منطقة هارتسمير (Hertsmere Borough Council) إلى توفير المعلومات بصيغ بديلة إذا كان ذلك ممكناً.

إذا أردت أي وثيقة بلغة أو بصيغة أخرى يرجى الاتصال برقم الهاتف 020 8207 7445 أو إرسال بريد إلكتروني إلى [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk) وسنبدّل قصارى جهدنا لمساعدتك. يرجى منحنا وقتاً كافياً لترجمة أي وثيقة مطلوبة.

**Hertsmere** 自治区政府旨在可能的情况下提供信息的其它格式版本。

如果你想得到以简体中文或其它格式制作的版本，请致电 020 8207 7445，或发送电邮至 [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk)，我们将尽力提供帮助。请预留足够的时间，以便让我们完成有关文件的翻译。

Rada Miejska Hertsmere Borough Council zamierza dostarczać wszelkie informacje, tam gdzie jest to możliwe, w różnych formatach.

Jeżeli ktoś chciałby otrzymać dokument w innym języku lub formacie proszony jest zatelefonować na numer 020 8207 7445 lub przesłać e-mail do [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk) a my zrobimy wszystko by pomóc. Prosimy uwzględnić czas na przetłumaczenie każdego dokumentu.

ਹਰਟਸਮੀਅਰ ਬੋਰਡ ਕੌਂਸਿਲ ਜਿੱਥੇ ਵੀ ਹੋ ਸਕੇ, ਜਾਣਕਾਰੀ ਹੋਰ ਰੂਪਾਂ ਵਿੱਚ ਦੇਣ ਦਾ ਯਤਨ ਕਰਦੀ ਹੈ।

ਜੇ ਤੁਹਾਨੂੰ ਕੋਈ ਦਸਤਾਵੇਜ਼ ਕਿਸੇ ਹੋਰ ਬੋਲੀ ਵਿੱਚ, ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਨੰਬਰ 020 8207 7445 'ਤੇ ਫ਼ੋਨ ਕਰੋ, ਜਾਂ ਇਸ ਖਤ [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk) 'ਤੇ ਈਮੇਲ ਭੇਜੋ। ਅਸੀਂ ਤੁਹਾਡੀ ਮਦਦ ਕਰਨ ਦੀ ਪੂਰੀ ਕੋਸ਼ਿਸ਼ ਕਰਾਂਗੇ। ਕਿਰਪਾ ਕਰਕੇ ਇਹ ਯਾਦ ਰੱਖੋ ਕਿ ਦਸਤਾਵੇਜ਼ ਦਾ ਤਰਜਮਾ ਹੋਣ ਨੂੰ ਕੁਝ ਸਮਾਂ ਲਗਦਾ ਹੈ।

# Contents

---

	Page
Section 1	Introduction and key achievements ..... 2
	• Healthier Communities ..... 4
	• Safer Communities ..... 14
	• Thriving Communities..... 19
Section 2	Membership..... 27
Section 3	Future Partnership Working and the Community Strategy 2017-2020 ..... 29
Section 4	Conclusion ..... 32



# 1. Introduction and key achievements

---



As chairman of Hertsmere Together, our Local Strategic Partnership (LSP), I am pleased to introduce Hertsmere Together's Partnership Review 2015-2017. Hertsmere Together remains a well-supported and motivated partnership which continues to focus on working together to identify innovative solutions and initiatives to address local issues.

This report reviews some of the key successes Hertsmere Together has achieved over the past 18 months. The report illustrates some of the excellent partnership work and initiatives delivered through the Community Safety Partnership and Health and Wellbeing group. The report also identifies how partnership work will continue to develop and help shape a better future for the communities of Hertsmere.

In addition the report will also help to inform the review of the current Community Strategy 2013-2016 by assessing projects and future opportunities for the partnership. This will focus the attention of key service providers: public, voluntary and private, on areas of local service provision that need the most improvement and that can be delivered through local partnership working. It will also reflect new and emerging corporate priorities of individual organisations.

The Community Strategy promotes a shared vision amongst providers in the area and supports the continuous service improvements for our community, as reflected in this review. We want to continue to make Hertsmere a great place to visit, a great place for business and a place where people can live well and thrive.

**Councillor Morris Bright**  
**Chairman, Hertsmere Together**

A handwritten signature in blue ink, appearing to read 'Morris Bright', written in a cursive style.

# Hertsmere Together's vision



**We will work together with communities to identify solutions and initiatives to address local issues.**

# Healthier Communities

---

Health and wellbeing affects each and every one of us. The Health and Wellbeing partnership has, over the past 18 months, been working towards making health and wellbeing everyone's business, reducing health inequalities and tackling issues at different stages of people's lives.

## What are our priorities?

- To promote healthy weight and increase physical activity
- To improve mental health and emotional wellbeing
- To create a healthy culture across all services, all communities and all workplaces

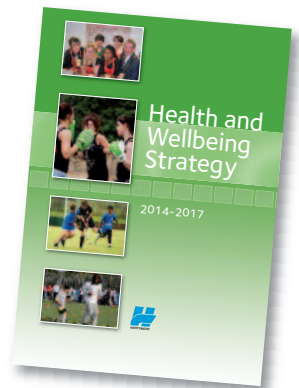
## What did we do?

### Health and Wellbeing Strategy

The first Health and Wellbeing Strategy for Hertsmeare was launched in 2015 to provide the evidence base and joint vision for how we can continue to work together to improve the health of the community. This was endorsed by the Local Strategic Partnership and the Health and Wellbeing Partnership.

Hertsmeare Borough Council have been allocated £200,000 public health funding from Hertfordshire County Council. The funding received has allowed for projects to be delivered based on the strategic aims in our strategy and contribute to public health outcomes.

Hertsmeare Borough Council match funded this through providing officer support through the Health and Wellbeing Policy Manager and the Health and Wellbeing apprentice, to support the delivery of the projects.



## Public Health Fund Projects

Project	2015/2016
Healthy Lifestyle Activities	£1,324
Community Fitness (28 day transformation)	£4,000
Parkruns	£4,170
Fitness in the Parks	£2,971.60
Parks Dance Arc	£10,000
ParkHerts App	£5,000
Therma-Hydrometers	£4,112.75
Healthy Body, Healthy Mind/Meet and Move	£12,035
Live Well	£20,000
Falls Prevention	£2,800
Family cooking and exercise	£4,475
Public Health Grants	£16,020
Domestic Violence (refuge)	£2,000
Groundwork - Play schemes	£5,800
Pro-Action Volunteer training	£2,000
Community Action Hertsmere Child Poverty	£2,000
Weight Management	£1,320
<b>Total</b>	<b>£100,028.35</b>



## Public Health Fund Projects

Project	2016/2017
<b>Starting Well</b>	
Groundwork- Wild Play playschemes	£13,400
<b>Developing Well</b>	
Hertsmere Borough Council - School Roadshow	£7,500
<b>Living and Working Well</b>	
Mind - Healthy Body/Healthy Mind	£7,905
Guidepost Trust - Meet and Move	£6,835
Watford FC - Men's Fitness Programme	£4,750
<b>Ageing Well</b>	
Crossroads - Dementia and Older People's Activity Programme	£9,921.72
Community Action Hertsmere - Older People's Volunteering Project	£10,000
Small Grants	£5,380
<b>Total</b>	<b>£65,691.72</b>

These projects have been subject to separate evaluation and monitoring both at a local and county level. Further information on the projects is available from [health.wellbeing@hertsmere.gov.uk](mailto:health.wellbeing@hertsmere.gov.uk)





## Safe and Well Visits

Hertfordshire Fire and Rescue have taken a multi-agency approach to identifying the most vulnerable residents and ensuring prevention activities are delivered in an effective way. It is also recognised that the determinants for poor health are often the same factors Hertfordshire fire crews encounter at dwelling fires. Such factors can include age, long term health conditions, cognitive impairment, smoking, drug or substance misuse, physical inactivity, poor diet, social isolation, cold homes and frailty. The team have been equipped with the skills to identify potential health and wellbeing issues and where necessary, will refer residents to relevant agencies for further support advice.



The content of safe and well visits is based on the 'Make Every Contact Count' (MECC) areas identified to support elderly adults. These are:

- Making sure homes are safe
- Making sure homes are warm
- Preventing loneliness
- Ensuring good nutrition and preventing dehydration
- Promoting physical activity
- Preventing falls
- Other areas, as appropriate: smoking cessation, advice on alcohol, drugs, help at home, debt advice and bereavement support



Safe and Well Visits commenced exclusively in Hertsme in June 2016 before being rolled out to Welwyn Hatfield in December 2016. Due to the success, Hertfordshire Fire and Rescue service now aim to provide the service countywide during 2017.



## Parkruns

Parkrun is an organisation that has an aim to encourage more people into running by setting up 5km courses in local parks. The park runs are non-competitive but can provide a course completion time for each individual. They are also supervised thoroughly with volunteer course marshals. In 2016, Parkrun set up a 5km park run in Aldenham Country Park which takes place every Saturday at 9am. It has proven to be very successful. Due to the success, a junior parkrun has also been started in Meadow Park, Borehamwood, where juniors between the ages of 4-14 can run a course length of 2km.

## Smoking Cessation

Part of Hertsmere's Health and Wellbeing Strategy is to continue increasing the numbers of people giving up smoking. To achieve this, the council held training and promoted national health campaigns including:



**Health Harms** - A project designed to increase awareness of the harms of roll ups and the toxic chemicals used in cigarettes.

**Stoptober** - A 28 day mass quit attempt based on the fact that after 28 days without a cigarette, smokers are five times more likely to give up smoking for good.

**No Smoking Day** - A one day quit attempt, run by the British Heart Foundation, which highlights the advantages of not smoking and increases awareness of support available.

**Brief Intervention Training** - The training gave participants the tools necessary to discuss smoking cessation with smokers in a positive, non-confrontational way, to encourage smokers to think about giving up and enable them to access specialist support when they are ready.



# We Move, She Moves

In 2014 the council received funding from Sport England to develop a women and girls programme, We Move, She Moves. The initial year started slowly with just under 6,000 attendances, however in 2015 over 15,034 people visited the programme with 2016 being very similar with 14,995 visits.



We Move, She Moves provides over 20 sessions a week and includes a mixture of sport activities and exercise classes. The sessions have seen attendances from women younger than 14 years old to 80+ years old. All activities have been either minimal cost or free and where possible, sessions are replicated across the borough.

*“One of my earliest memories is being dressed as Cupid, in a gold costume with wings. I had to do a dance and then hide behind a curtain. I was nearly three years old and have loved dancing all my life.*

*Unfortunately, work and five children left me with little spare time. Now, however, in retirement, I am able to spoil myself and attend weekly ‘Popdance Fit’ and exercise classes, also an afternoon of ballroom dancing.*

*At 86 I believe in the importance of exercises to keep fit and enjoy every minute of it.*

*I have recently joined and look forward each week to a morning of great music and healthy exercise. It is great fun - long may it last.” - Edna, 86.*



## Groundwork Wild Play Scheme

Throughout 2016, Groundwork ran a variety of 'Wild Play' activity sessions for children aged 4-8 and their parents/carers. The play schemes took place at a few different locations, and most recently at Hartsbourne Primary School, Bushey Heath and Oakmere Primary School, Potters Bar during the school holidays. A variety of activities were undertaken including: den building, becoming nature detectives, finding hidden woodland trails and making magical wands and potions.

The aim of the programme was to help parents and children develop skills and confidence to play actively outdoors through no cost or low cost activities in local green spaces. Over 300 people have participated in the scheme so far, with most sessions being fully booked. Confidence in both the adults and children grew, with parents noting their children becoming less scared of the woods and the wildlife living there. 100% of parents commented that they felt that the scheme had benefitted their children.

## Number 10 Health and Wellbeing Centre

'Number 10' is run by Guideposts Trust and Herts Mind Network. It aims to empower people with mental health issues, giving them the opportunity to develop their skills, build self-confidence and move forward into training, further their education or get into paid employment.



Herts Mind is currently running memory support groups once a week and also a social meeting group, which takes place weekly too. The courses that have taken place in the past year are very progressive with courses in managing anxiety and depression, confidence building, mindfulness and discovering relaxation with managing anger.



## Satellite Club Programme

Satellite Clubs are extensions of sports clubs on a school site. This was a three year funded programme from Sport England as part of the Olympic Legacy and will soon be entering its last year of funding in 2017. As of 2017 a number of satellite clubs are running in Hertsmere including:



- Zenith Trampoline Club with Yavneh College, Borehamwood.
- Saracens Cheerleading with Dame Alice Owen's School, Potters Bar.
- Potters Bar Cricket Club with Mount Grace, Potters Bar.
- Radlett Cricket Club with Queen's School, Bushey.
- Watford Freestyle Kickboxing with Falconer School, Bushey.
- Watford Harriers with Bushey Meads School, Bushey (East Region satellite club of the year award, 2015)
- West Herts Warriors at Queen's School, Bushey (East Region Satellite club of the year award, 2016)



## Food Bank

Hertsmere Together has supported the foodbanks in Borehamwood and Potters Bar since they first opened in 2013 respectively. Both foodbanks provide support for those in crisis by providing three days of balanced meals. On average eight families visit a day (when open) to the foodbank and this



doubles at Christmas time. The food is donated from individuals, churches, synagogues, local businesses, the council and community groups. Tesco also continues to support the foodbanks by keeping a permanent collection box at their checkouts.

## Sportivate

A number of different Sportivate projects were delivered across the borough, these included 'mentoring through sport' in Borehamwood, 'skating on referral' at Queen's School, soccercise and a football and fitness session designed for ladies in Bushey. During the summer holidays, six weeks of activity was delivered at Forest House, an adolescent mental health unit in Radlett, sessions included boxercise, yoga and clubbercise. The final session was a walk to the Arsenal training ground, where the young people received a tour of the facilities.



## Arsenal

Arsenal has continued to deliver programmes across Hertsmere. Currently the club is delivering programmes on a Tuesday and Thursday in schools across Hertsmere. The uptake of schools is always extremely high and feedback positive. In 2016 a variety of programmes took place including pupils from Falconer School in Bushey completing a junior football leader's award, curriculum coaching and double club delivery. A double club is an innovative football and literacy programme where pupils take part in 45 minutes of each. Literacy tasks are football based and this year have been based on the Arsenal Ladies.



The training ground has hosted a number of tournaments and events. At the ladies only double club tournament, pupils played football and then undertook a persuasive writing task trying to secure the ladies their own home ground. Arsenal has also supported Hertsmere by hosting the Mayor's charity football tournament. Over 950 individual children and young people from Hertsmere have directly benefitted from one or more of the programmes in the year. This equates to 2,701 visits.





# Safer Communities

---

The Community Safety Partnership (CSP) continues to work towards creating a safer environment for Hertsmere residents, businesses and visitors. By working in partnership with agencies and our communities to identify local solutions to address local issues, we can continue to make the borough even safer.

Hertfordshire's Police and Crime Commissioner, David Lloyd, allocated the CSP a total of £24,898 during 2015/16 and the same again in 2016/17 to contribute to delivering community safety initiatives.

## What are our priorities?

- To create safer environments by tackling crime (particularly residential burglary and vehicle crime), anti-social behaviour and alcohol-related disorder
- To improve lives by reducing harm caused to the community by drugs and alcohol
- To reduce offending and manage offender behaviour
- To build community confidence and increase feelings of safety





# What did we do?

## Safer Streets

The multi-agency Safer Streets project, funded by the LSP has been running since 2011. The scheme was devised to improve community safety and people's quality of life. Teams of officers from organisations including Hertfordshire Constabulary, Trading Standards, and Hertfordshire Fire and Rescue, visit vulnerable households to talk about how local services can help them. Residents are offered:

- Free crime prevention advice
- Free smoke detectors – plus free fitting
- Help on leading a healthier lifestyle
- Information on how to become more involved in the local community
- A free first aid safety session
- If eligible, a free home safety check

Throughout 2016 there were a total of 19 Safer Streets visits and 394 questionnaires completed with the following referrals being made



	Police	Fire	Volunteering	Neighbourhood Watch	British Red Cross	Herts Home Help Service
No. of referrals	78	96	98	212	118	40



## Silver Streets

The CSP have been visiting older residents, who live in sheltered housing, and attending over 60's groups to offer safety advice to our senior community.

Representatives from Hertsmere Borough Council, Hertfordshire Constabulary, Trading Standards, and Hertfordshire Fire and Rescue attend the informal mornings to offer crime prevention and fire safety advice whilst also raising awareness of scams and rogue traders, over a cup of tea. A supply of free crime prevention products such as purse bells, secret pockets and card

defenders, all funded through the CSP, are on offer. Since the beginning of the initiative in 2016, there has been a total of five Silver Streets visits with plans to carry out more into 2017.



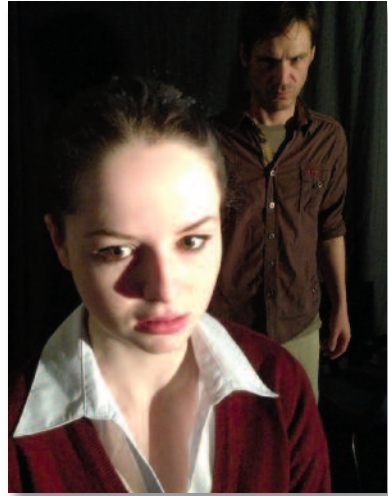
## Domestic Abuse Conference

More than 162 professionals and members of the voluntary sector gathered in March 2016 for the annual Domestic Abuse Conference. The event was hosted by the Welwyn Hatfield, St Albans and Hertsmere Domestic Abuse Fora and focused on the legal aspects of domestic abuse. Sessions included recording, reporting and evaluating domestic abuse, perpetrator programmes, family safeguarding services, housing policies and legal advice. The 14th annual conference is planned for March 2017 and will focus on male victims and perpetrators.



## Chelsea's Choice

In October 2016, young people from across the borough watched the powerful theatre production Chelsea's Choice. The play highlights the serious and emotional issue of grooming and online safety; it's aimed at raising awareness of child sexual exploitation (CSE), online safety, the tactics used, the law and how to get help. The production was performed to over 400 young people from Dame Alice Owens' School, The Park and Bushey Meads School.



## Choices

In 2015, young people in years 8, 9 and 10 benefited from hearing messages about the choices they make and the consequences of those choices. On the day, there were several workshops delivered including: a talk from an ex-prisoner and an ex-drug user, cyber bullying, fire safety and the consequences of fire play and 'Know Your Rights' surrounding stop and search. The day concluded with a theatre performance by Arc Theatre based on the topic of anti-social behaviour. The play was interactive and the young people were able to call 'time out' during the play to shape what happened in the next scene.



## Neighbourhood Watches

Across the borough, residents have continuously been encouraged to sign up to Neighbourhood Watch (NHW) for their households. There is now a wider range of watches available to local people including: Allotment Watch for those who have allotments, Business Watch for business owners or employees, Dog Watch for dog walkers, Pub Watch for pub owners and Senior Watch for those with elderly friends or family members. All watches encourage members to look out for suspicious behaviour and report it to the police. Members can now receive messages via the Online Watch Link (OWL) which allows targeted messages to be sent straight to their mobile phone, email or landline.



## Community Engagement Events

Local Police Community Support Officers (PCSOs) regularly arrange engagements at local supermarkets, shops, parks and care homes to offer crime prevention information, advice and freebies to local residents.



## Purse Dipping Operation

Theft from the person, especially 'purse dipping' (or pickpocketing) has been an emerging issue across the borough. During the summer of 2016, police officers in Borehamwood and Elstree began working closely with partners to clamp down on the issue. Purse dipping operations took place where officers used CCTV to identify offenders around the shops and high street in Borehamwood. In addition, charity shops and council offices across the borough were given boxes of purse bells, funded by the CSP, to give to shoppers and customers for free. The purse bells are used to deter thieves from picking up a purse or wallet, they will be on offer to residents throughout the year.



# Thriving Communities

---

Over the past two years we have been more innovative in our approach to working with the community to increase volunteering, provide advice and guidance and ensure people have a good living environment.

## What are our priorities?

- To provide accessible opportunities to skills development and financial advice
- To increase community involvement and cohesion so people feel empowered and that they belong
- To enable people to take part in decision-making processes, increasing pride in communities and assisting ideas to thrive
- To support the development of volunteering, social enterprise and business opportunities





# What have we done?

## Making a Difference Together in Borehamwood and Elstree

In September 2016 Hertsmere CSP held an event called 'Making a Difference Together in Borehamwood and Elstree'. The event was aimed at exploring ways of making Borehamwood and Elstree an even better place to live. 75 local people attended the innovative and interactive event where participants were encouraged to focus on the positives of living and working in the area and to put forward suggestions about how everyone can work together to tackle issues.

The evening started with an interactive play performed by Arc Theatre group which allowed residents to stop the play and influence the next scene. The play focused on how we as individuals can help to make a difference, as opposed to relying on others. Guests were then split into groups for a workshop which explored how local people felt about where they live whilst encouraging them to make a pledge to do something good for their community.



### **Comments from the evening:**

*“This was a very interesting session, ensuring the evening was positive and did not turn in to a negative meeting.”*

*“A really good idea to have the event, bringing the community together.”*

*“I enjoyed listening to others opinions on how to improve life for young people in this area.”*

### **Pledges from the evening:**

*“I will try and be more persuasive to get people to work towards a better community”*

*“I will join in with more activities throughout the community.”*

*“I will look at ways to work with the community to get everyone working together and have greater volunteering opportunities through working with local residents.”*

## **Elstree and Borehamwood Museum: From Village to Town**

A new project undertaken by Elstree and Borehamwood Museum called ‘From Village to Town: Celebrating a Century of Migration’ began in 2015. The project aims to engage with the different communities within Elstree and Borehamwood and to invite people to share their stories and celebrate the diverse communities that make up the town. Volunteers at the museum held and recorded interviews with over 50 local residents where snippets of these interviews will be heard on adapted telephones in the museum and some will form part of a DVD. At the beginning of 2017 the museum revealed the exhibition based on the stories and radical transformation of Elstree and Borehamwood over the past century.



## Annual Youth Conference

More than 70 pupils from seven schools across Hertsmere attended the council's ninth Annual Youth Conference held at Civic Offices in March 2016. On the day pupils learnt about local government, took part in an interactive quiz and were split up in to groups to create their own manifesto for their political parties with support from local borough councillors. Students then heard about all of the different manifestos and were able to vote for their favourite with the winners receiving a rosette each.





## Fun in the Park

During 2016, young people in Borehamwood were able to enjoy some free seasonal fun thanks to councillors, Affinity Sutton and Hertsmere Community Safety Partnership. Organised by Hertsmere Leisure and Borehamwood Safer Neighbourhood Team, there were three Fun in the Park events held during the summer holidays and two during Halloween. Children of all ages were able to enjoy the attractions including a bouncy castle, a bungee run, a gladiator gauntlet game and free refreshments.

PCSO Sam O'Grady said "We wanted to organise something fun for young people in Borehamwood that they could enjoy during their time away from school.

Half terms and summer holidays are a time where we often see a rise in anti-social behaviour and we wanted to provide a safe place for young people to have fun in the area. Those who attended were able to meet with their local PCSO's and enjoy a fun family day out."



## Wenta

Geraldine Savage started 1st Note Education after receiving free business advice, training and support from Wenta at their business centre in Potters Bar - The Enterprise Centre.



1st Note Education focus on primary school music teaching recruitment, they provide and train temporary and permanent classroom teachers qualified to cover the national curriculum.

Geraldine describes starting her own business as daunting but she soon realised that having the right guidance and support could make all the difference:

*"I took all the free training courses that Wenta offer. The training courses assisted me by giving me vital skills I was lacking at the time; they helped fill in my weak-spots.*

*"The Enterprise Centre has been fantastic! I love the community as you're never on your own, meaning you have other entrepreneurs to bounce ideas off and network with. I also have access to business advisors any time during the working week, free of charge."*

*Gerry's experience has shown her that anyone can start-up their own business, if they have the right attitude:*

*"If you're thinking of starting a business, then have confidence in yourself! Believe that you can achieve your goals and with the right support and a hardworking attitude you will exceed."*

*"When I started I didn't know if this business was going to work. I just wanted to see if my business could fly. Now, after 4 and a half years, I would say we have grown some little wings!" - Geraldine, 1st Note Education.*



## Improving private rented accommodation

Hertsmere Housing Services have been working closely with the private rented sector to improve standards and help tenants. The Private Sector Housing Officer (PSHO) will attend and inspect a property at the owners/landlords request and make them aware of any improvements necessary to comply with current legislation.



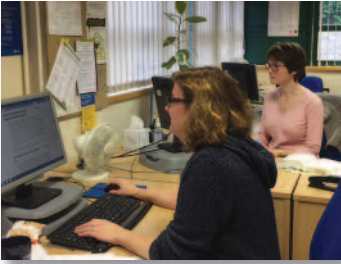
In particular, properties which are ‘houses of multiple occupation’ are visited often. The advice is free and the PSHO will provide a regular written report on request, and then work in cooperation with the owner or landlord to improve the property. This can save lives and protect tenants from serious injury as well as saving the owner or landlord from costly court fines should an incident occur. The council is also running Landlord Forum meetings which gives landlords the chance to learn new skills and discuss legal topics and other housing issues.

In addition, the council has agreed its approaches to enforcing new fire and carbon monoxide safety regulations this year, so that tenants in rented housing in the borough are protected.

The Smoke and Carbon Monoxide Alarm Regulations 2015 introduced a duty for authorities to act in cases where smoke detectors and carbon monoxide detectors are not fitted in properties being rented out to tenants. The council has agreed its process together with Hertfordshire Fire and Rescue to make properties safer for tenants. Where smoke detectors have not been provided, as a short term measure the fire and rescue service can provide smoke detectors for free but landlords will be expected to put in permanent measures.



## Citizens Advice go digital



This year, Citizens Advice made changes to the way that they deliver some of their services to residents in Hertsmere. Citizens Advice recognised that busier lifestyles mean that people do not always have the time to pop in for an appointment. Therefore changes were made to the Citizens Advice public website, the site now includes interactive links to help residents find out what their options are in resolving their

issue and is available 24 hours a day. For those who still have questions after viewing the available information, Citizens Advice also offer webchats. The webchat is helpful for residents with disabilities or caring responsibilities who may find it difficult to get out. In addition, for those who work nights or are up late worrying, there is a form that can be emailed to Citizens Advice which will be picked up the next working day and responded to as quickly as possible. These changes enable Citizens Advice to meet the needs of Hertsmere residents in an ever growing digital world.

## Box Cleva

Started in 2010, Box Cleva sessions offer children, particularly those from disadvantaged backgrounds the opportunity to learn self-discipline in a supportive and safe environment. The children involved are taught not only to box, but are also educated in various life skills including healthy living and diet, illegal substance awareness, respect for others, as well as realising the benefits of regular exercise. Since the beginning of the project, Box Cleva has won various awards including a silver award at the National Fire Service Improvement and Efficiency Awards, a HEART Community Award and most recently a Queen's Award for Voluntary Service in June 2016. The Queen's Award for Voluntary Service is the highest award given to local volunteer groups across the UK to recognise outstanding work done in their own communities.



## 2. Membership

---

Hertsmere LSP brings together leaders from key public, private and voluntary organisations from across Hertfordshire to improve the area and the way we work together.

### Members of the LSP board

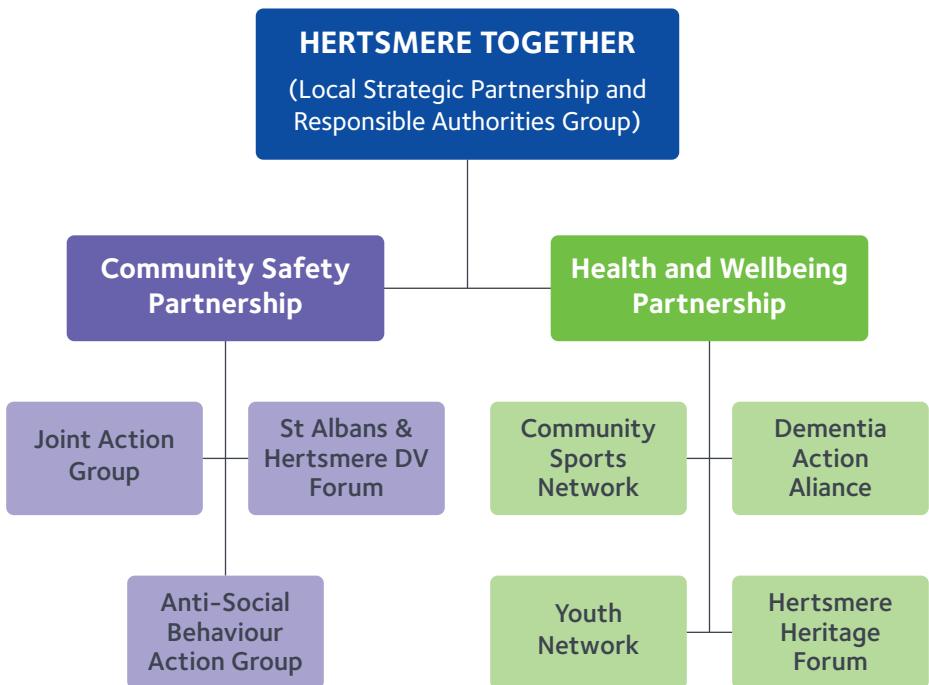
Housing Associations	Businesses and the private sector
Police Constabulary	Department for Working Pensions
Fire and Rescue Service	Clinical Commissioning Group
Voluntary sector	Probation
Leisure providers	District Council
County Council	Faith groups
Parish and Town councils	Police and Crime Commissioner's office
Further education	

LSP members have the authority to speak on behalf of their individual organisation and to commit resources in principle to achieve the work set out in the Community Strategy.

Following the agreement in 2015 when the LSP merged with RAG (Responsible Authorities Group), we have been working together to tackle issues of crime and disorder and build healthier communities.

We are looking to review the membership and structure of the LSP board which will be dependent on the outcome of the review of the Community Strategy 2013-16.

# Hertsmere Together structure



# 3. Future Partnership Working and the Community Strategy 2017-2020

---

Hertsmere Together's vision is to:

***“shape a better future for the communities of Hertsmere through robust partnership working.”***

To achieve this vision the LSP has delivered service improvements in Hertsmere across three strategic objectives, detailed within its Community Strategy 2013-2016. These include: Healthier Communities, Safer Communities and Thriving Communities. The LSP's themed sub-partnerships (Community Safety Partnership and Health and Wellbeing Partnership) have put action plans together and developed innovative solutions to achieve the priorities.

The LSP will use this review to inform the development of a new Community Strategy 2017-2020, to take account of changing priorities and to reflect the communities' needs and aspirations.

We will continue to measure our performance and report back through these reports, which also provide an opportunity to showcase key successes and reflect on developments over the year.

## **Safer Communities**

During 2016 it was announced that there would be changes made to the way the Police and Crime Commissioner (PCC) will allocate the Community Safety Grant for 2017/18. Instead of allocating an amount at the beginning of the financial year, statutory organisations or Community Safety Partnerships (CSPs) must now bid for funding for community safety initiatives or projects. Any initiative or project that aims to prevent and reduce crime, protect and prevent victims and can demonstrate a clear link between

local priorities and the Police and Crime Plan can be funded. The Community Safety Grant fund for 2017/18 equates to a total of £807k for Hertfordshire. The PCC will favour longer term bids which can demonstrate innovation and a clear intention to impact on crime prevention or crime reduction.

Organisations must provide an evidence of need for the initiative or project and must outline how it will achieve its overall aims, how its progress will be tracked and how it demonstrates a clear link between local plans and countywide strategies. A refreshed Community Strategy for Hertsmere will enable a joint commitment to partnership working together to draw down funding.

The Anti-Social Behaviour, Crime and Policing Act 2014 is the law that guides what agencies can do about anti-social behaviour. It made big changes to the way agencies deal with anti-social behaviour. Victims of anti-social behaviour can now demand a review of their situation where nothing seems to have been done. The law sets out the following 6 tools for agencies to use, including Injunction, Criminal Behaviour Orders, Community Protection Notice, Dispersal Powers, Public Spaces Protection Orders, and Closure of Premises.

Hertsmere Together are currently reviewing the Anti-Social Behaviour Action Group to incorporate learning from other areas and continue to improve community safety. We will use this and the Community Safety Partnership Plan 2016-2020 to inform the overarching priorities in the Community Strategy.

## **Healthier Communities**

The current situation for public health is a need to ensure or preserve health outcomes for the population in a context of financial austerity for all services, reductions and changes to the public health grant. In June 2015 the government proposed that it would make in-year savings to the Public Health budget in England of £200m in 2016/2017. The current ringfence on public health spending will be maintained in 2016/2017 and 2017/2018. A 9.6% cut, totalling £4,897m over the period from 2016-2021 is also planned.

This has an impact locally as the public health partnership fund coordinated by the LSP and Health and Wellbeing Group was streamlined with districts receiving £100,000



spread over two years. The Community Strategy review will help therefore to inform future plans with uncertainty as to the future of the partnership fund post 2018. A shared vision and up to date priorities are important for the partnership to be able to deliver the public health agenda as well as draw in funding and increase sustainability of the projects.

In line with national trends, Hertsmere has an ageing population. In 2015 nearly 3% of our population were aged 85 and over, with nearly 18% aged 65 and over. These figures are expected to rise by nearly 4% and 20% respectively by 2020. Within these age ranges approximately 1,900 people are predicted to have dementia.

In view of the predicted rise in dementia prevalence in Hertsmere, and in line with Central Government's drive to become a Dementia Friendly country, we have started the process to form the Hertsmere Dementia Action Alliance. We have established a steering group, consisting of a variety of partners and chaired by Community Hertsmere. Each member of the steering group has committed to join our Alliance and commit to undertaking certain actions to help Hertsmere become a 'dementia friendly community'.

The You Can project works with adults with chaotic lifestyles who are involved with a wide range of services at a significant cost and poor outcomes. The tender was awarded to Resolving Chaos and SLaM (South London and Maudsley NHS Trust) on 22 June 2015.

The You Can pilot service has received 106 nomination and referrals. 55 of these became participants of the project. The project is beginning to demonstrate that there are positive outcomes for a very vulnerable, challenging and complex cohort of participants. The future of this work needs to be considered by the partnership and developed in the future through the evaluation and economic data being gathered over the six months.

Hertsmere's Local Compact which was endorsed by the LSP in September 2014. This promotes a shared vision and objectives for partners in the statutory, voluntary and private sector. The planned review of the Community Strategy would reaffirm our commitment to these values. It will support opportunities for innovation in service delivery through joint working with the voluntary sector and projects such as connecting communities.

# 4. Conclusion

---

The first Community Strategy for Hertsmere was produced by Hertsmere Together (Hertsmere's Local Strategic Partnership) in 2003 and reviewed in 2006, 2009 and 2013. The review process takes into account the results of extensive targeted consultation, engagement exercises and key statistical information relevant to Hertsmere.

The purpose of reviewing the current Community Strategy 2013-2016 is to focus the attention of representatives from key service providers – public, voluntary, and private – on areas of local service provision that need most improvement, and that can be delivered through local partnership working. It will also reflect new and emerging corporate priorities of individual organisations and future challenges outlined above.

Throughout 2015 to early 2017 Hertsmere Together has continued to develop partnership working within the borough to further improve the delivery of services to residents. As this report has detailed, there are many examples of successful partnership projects that have taken place under the auspices of the LSP, which have all contributed to the delivery of more efficient and effective public services within Hertsmere.

We welcome feedback on all aspects of the work of Hertsmere Together. If you have any comments or would like to discuss this document please contact Hertsmere Borough Council by e-mail [partnership.support@hertsmere.gov.uk](mailto:partnership.support@hertsmere.gov.uk), telephone 020 8207 7801 or write to Civic Offices, Elstree Way, Borehamwood, Hertfordshire, WD6 1WA.



Hertsme Borough Council  
Civic Offices, Elstree Way  
Borehamwood, Herts WD6 1WA  
Tel: 020 8207 2277  
Website: [www.hertsme.gov.uk](http://www.hertsme.gov.uk)

Produced by Hertsme Design and Print Services  
Tel: 020 8207 7416  
Email: [design@hertsme.gov.uk](mailto:design@hertsme.gov.uk)



